

Oracle FLEXCUBE Direct Banking

Core – Corporate Admin User Manual
Release 12.0.2.0.0

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ORACLE®

Core – Corporate Admin User Manual
September 2013

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1. Preface

1.1. Intended Audience

This document is intended for the following audience:

- Customers
- Partners

1.2. Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

1.3. Access to OFSS Support

<https://flexsupp.oracle.com/>

1.4. Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual

Transaction Host Integration Matrix provides information on host integration requirements for the transactions covered in the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual

Chapters post Introduction are dedicated to individual transactions and its details, covered in the User Manual

1.5. Related Information Sources

For more information on Oracle FLEXCUBE Direct Banking Release 12.0.2.0.0, refer to the following documents:

- Oracle FLEXCUBE Direct Banking Licensing Guide
- Oracle FLEXCUBE Direct Banking Installation

2. Transaction Host Integration Matrix

Legends

NH	No Host Interface Required.
★	Host Interface to be developed separately.
✓	Pre integrated Host interface available
✗	Pre integrated Host interface not available

Transaction Name	FLEXCUBE UBS	Third Party Host System
Login	NH	NH
Create Role	NH	NH
Modify Role	NH	NH
Delete Role	NH	NH
View Role	NH	NH
Create User	NH	★
Modify User	NH	★
Activate User	NH	NH

Transaction Host Integration Matrix

Transaction Name	FLEXCUBE UBS	Third Party Host System
Deactivate User	NH	NH
Lock User	NH	NH
Unlock User	NH	NH
Delete User	NH	NH
Revoke User	NH	NH
Activate User	NH	NH
Deactivate User	NH	NH
View User	NH	NH
Customer Profile	✓	★
View / Modify Customer Profile	NH	★
Account Mapping Setup	NH	★
Maintain User List	✓	NH
Manage Rules	✓	NH
Bulk Registration	NH	NH
User BTID Map	NH	NH
View Audit Log	✗	NH
My Services	NH	NH
Mailbox	NH	NH
Viewing Received Messages	NH	NH
Viewing Sent Messages	NH	NH
Sending Messages	NH	NH

3. Introduction

Bank delegates certain FCDB administrative functionalities to the corporate users. Such delegated administrator will have restricted scope over these administration functionalities and scope will be restricted to manage the corporate to which they belong.

Following administrative functions are extended for Corporate Administration.

- Role Management (Restricted to Transaction controlled by Customer Profile Role)
- User Management for Corporate Users (All functions)
- View & Modify Customer profile
- User Account Setup
- Manage User List and Authorisation Rules

4. Login

Using the **Login** screen user can log on to the Oracle FLEXCUBE Direct Banking application. By default, the security keyboard option is checked. This enables the user to access the interface through a virtual keyboard appearing on the screen by either clicking or hovering on the keys. Alternatively, the user can clear the security keyboard option and can use the keyboard. Security Keyboard can be used only for **Password** field.

To log on to the Oracle FLEXCUBE Direct Banking application

1. Enter the appropriate URL of the application provided in the address bar of browser.
2. The system displays the login screen of the **Oracle FLEXCUBE Direct Banking** application.

Oracle FLEXCUBE Direct Banking

The screenshot shows the Oracle FLEXCUBE Direct Banking login interface. At the top, there are tabs for 'Personal' and 'Corporate'. The main area is titled 'Please login to Oracle Flexcube Direct Banking' and includes fields for 'User ID' and 'Password'. A 'Virtual Keyboard' tab is selected. To the right, there is a sidebar with various links: 'Tools and Calculators' (Mortgage Rate Calculator, Loan Calculator, Foreign Exchange Calculator, Loan Eligibility Calculator, Deposit Calculator, Savings Calculator), 'ATM-Branch Locator', 'Track Application Status', 'Click to Claim Payments', and 'FAQs'. Below the login form, there are sections for 'Products & Offers' including 'Current Accounts', 'Insurance', 'Loan', and 'Savings Accounts', each with a brief description and a 'More' link.

Field Description

Field Name	Description
User ID	[Mandatory, Alphanumeric, 20] Type the user ID
Password	[Mandatory, Alphanumeric, 20] Type the password.
Virtual Keyboard	[Optional, Tab] Select the Use the Security Keyboard tab to use the virtual keyboard. By default, this tab is selected.

Oracle FLEXCUBE Direct Banking

3. Click the **Sign In** button to log in to the application. The system displays the home page.

5. Role Management

5.1. Create Role

Using the **Create Role** option, the corporate administrator can create roles. By creating a role, an administrator can map various transactions to the user types/channels. Corporate administrator can create role only from the transactions assigned to the customer profile while creating/modifying the customer profile.

Note: Role Created by Corporate admin can only be modified by corporate admin

To create a role

Logon to the **Internet Banking** application.

1. Navigate through the menus to **Admin Transactions > Create Role**. The system displays the **Create Role** screen.

Create Role

Field Description

Field Name	Description
User Type-Channel	<p>[Mandatory, Drop-Down]</p> <p>Select the user type-channel from the drop-down list.</p>

Field Name	Description
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of the user.
Channel	[Display] This field displays the channel selected.
Role Description	[Mandatory, Alphanumeric, 80] Type a brief description of the role.

Column Name	Description
Transactions	[Display] This column displays the name of the transaction.
Allow Initiation	[Optional, Check Box] Select the Allow Initiation check box adjacent to the listed transactions. This enables the users mapped to this role to initiate the selected transactions.
Allow Authorization	[Optional, Check Box] Select the Allow Authorization check box adjacent to the listed transactions. This enables the users mapped to this role to authorize the selected transactions.
Allow View	[Optional, Check Box] Select the Allow View check box adjacent to the listed transaction. This enables the users mapped to this role to view the selected transactions.

2. Select the user type - channel.
3. Enter the role description.
4. Select the transactions.
5. Click the **Create Role** button. The system displays the **Create Role - Verify** screen.

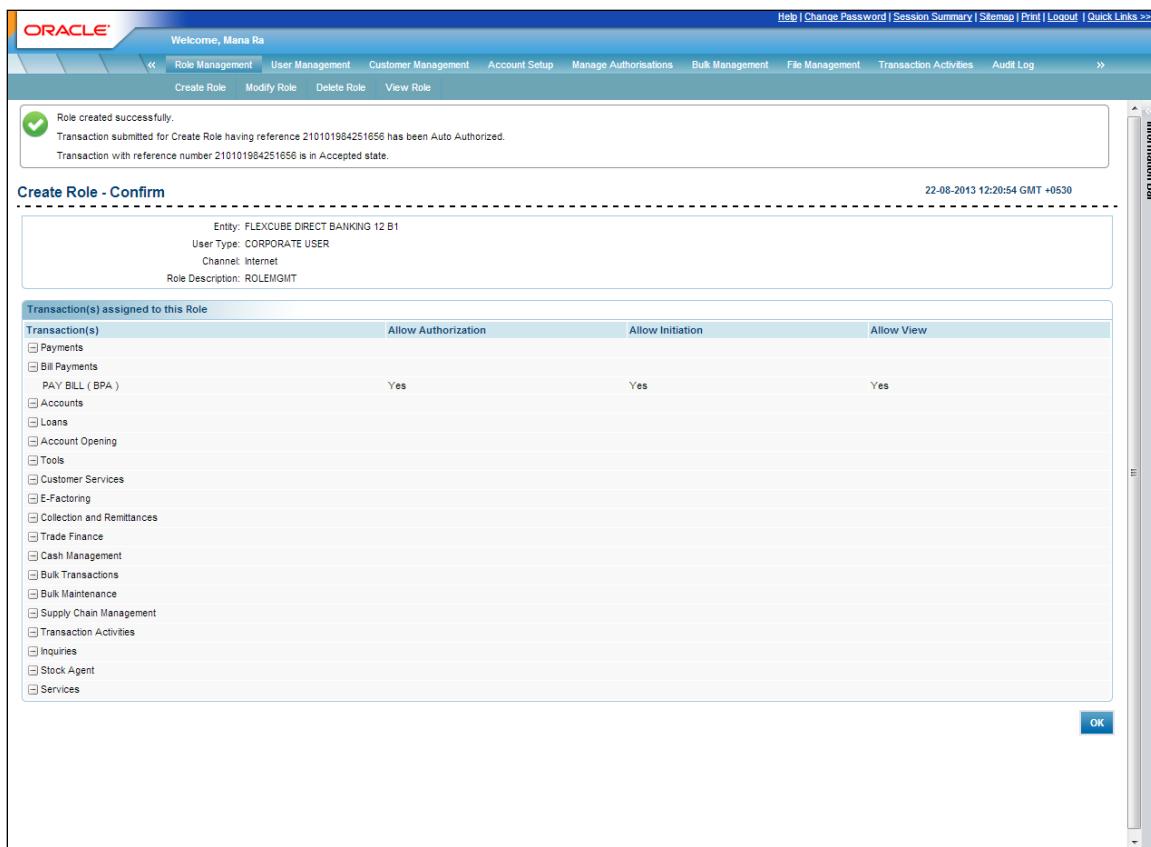
Create Role - Verify

It allows verifying the transactions which are being mapped to the role before confirmation.

ORACLE FLEXCUBE Direct Banking - Google Chrome
 https://10.184.134.158:7013/8001/internet
 ORACLE®
 Welcome, Mana Ra
 <> Role Management User Management Customer Management Account Setup Manage Authorisations Bulk Management File Management Transaction Activities Audit Log >>
 Create Role Modify Role Delete Role View Role
 Create Role - Verify
 Entity: FLEXCUBE DIRECT BANKING 12 B1
 User Type: CORPORATE USER
 Channel: Internet
 Role Description: ROLEMGMT
 22-08-2013 12:10:23 GMT +0530
 Transaction(s) assigned to this Role
 Transaction(s) Allow Authorization Allow Initiation Allow View
 Payments Yes Yes Yes
 Bill Payments PAY BILL (BPA) Yes Yes
 Accounts Loans Account Opening
 Tools Customer Services E-Factoring
 Collection and Remittances Trade Finance Cash Management
 Bulk Transactions Bulk Maintenance Supply Chain Management
 Transaction Activities Inquiries Stock Agent
 Services
 Change Confirm

6. Click the **Change** button to navigate to the previous screen
 OR
 Click the **Confirm** button. The system displays the **Create Role - Confirm** screen with the status message.

Create Role - Confirm



The screenshot shows the Oracle Role Management interface. At the top, there is a navigation bar with links for Help, Change Password, Session Summary, Sitemap, Print, Logout, and Quick Links. Below the navigation bar, there is a sub-navigation menu with links for Role Management, User Management, Customer Management, Account Setup, Manage Authorisations, Bulk Management, File Management, Transaction Activities, and Audit Log. The main content area is titled "Create Role - Confirm". It displays a message: "Role created successfully. Transaction submitted for Create Role having reference 210101984251656 has been Auto Authorized. Transaction with reference number 210101984251656 is in Accepted state." Below this message, there is a summary box containing the following details: Entity: FLEXCUBE DIRECT BANKING 12 B1, User Type: CORPORATE USER, Channel: Internet, and Role Description: ROLEMGMT. A timestamp 22-08-2013 12:20:54 GMT +0530 is also present. The main table in the center lists "Transaction(s) assigned to this Role". The table has columns: Transaction(s), Allow Authorization, Allow Initiation, and Allow View. The "Allow Authorization" and "Allow Initiation" columns contain the value "Yes". The "Allow View" column contains the value "Yes" for the first item, "PAY BILL (BPA)". The table lists various transaction types such as Payments, Bill Payments, Accounts, Loans, Account Opening, Tools, Customer Services, E-Factoring, Collection and Remittances, Trade Finance, Cash Management, Bulk Transactions, Bulk Maintenance, Supply Chain Management, Transaction Activities, Inquiries, Stock Agent, and Services. At the bottom right of the table, there is a blue "OK" button.

7. Click the **OK** button. The system displays the **Create Role** screen.

5.2. Modify Role

Using the Modify Role option, the corporate administrator can modify an active role for the accessible user types and channels. The administrator can search for the required role by entering the search criteria. The system displays all the transactions specified under the role on modify role initiation. The corporate administrator can add/remove the transactions from only those roles which are created by the corporate administrator. Thus, only roles created by corporate admin can be modified by the corporate administrator. Only those transactions can be added to the role which is mapped to the customer profile of the corporate administrator.

To modify a Role

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Modify Role**. The system displays the **Modify Role** screen.

Modify Role

It allows you to change or modify transaction types and access levels (initiation/authorization/view) assigned to a selected role

Role Description	Channel	Created By	Created On
ALL_ROLES #	Internet Banking	KETKI GUPTA	16-07-2013 00:00:00
BANK_ALL	Internet Banking	SHALAKA Admin	01-07-2013 00:00:00
SHALAK_CORPORATE_ALL	Internet Banking	SHALAKA Admin	01-07-2013 00:00:00
TELEBANK_ALL	Internet Banking	SUPERADMIN SUPERADMIN	16-06-2013 00:00:00

Note: * Indicates default roles in the system. # Indicates roles for customer profiles.

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Select the user type channel for which the role is to be modified from the drop-down list.

Field Name	Description
Role Description	<p>[Optional, Drop-Down, Alphanumeric, 80]</p> <p>Select the search clause for the role description from the drop-down list, to be used as a parameter in the search criteria.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field.</p> <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If you select the search criteria as Starts With, and enter C in the adjacent field, then the system displays all the roles starting with C.</p>
Entity	[Display] This field displays the name of the entity selected.
User Type	[Display] This field displays the type of user selected.
Column Name	Description
Role Description	<p>[Display]</p> <p>This column displays the name of the role.</p> <p>Click the appropriate Role Description link to view and modify the details of a role.</p>
Channel	[Display] This column displays the channel related to the role.
Created By	[Display] This column displays the user id through which the role was created.
Created On	[Display] This column displays the date and time details on which the role was created.
<p>3. Select the user type and enter the role description.</p> <p>4. Click the Search button to search the Role as per the search criteria.</p> <p>OR</p>	

Click the link below the **Role Description** column. The system displays the **Modify Role** screen.

Modify Role

Role Description: ALL ROLES
Entity: Third Party Entity
User Type: CORPORATE USER
Channel: Internet Banking
Set As Default Role: No
Set As Customer Profile Role: Yes

Transaction(s) assigned to this Role	Allow Authorization	Allow Initiation	Allow View
Payments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bill Payments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accounts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Loans	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Account Opening	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tools	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Customer Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E-Factoring	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Collection and Remittances	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trade Finance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cash Management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
CREATE PARENT ACCOUNT-GROUP LINKAGE (LMG)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
DELETE PARENT ACCOUNT-GROUP LINKAGE (LMD)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
MODIFY ACCOUNT STRUCTURE (LMM)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
SETUP ACCOUNT STRUCTURE (LMS)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
VIEW ACCOUNT STRUCTURE (LMV)	No	<input checked="" type="checkbox"/>	No
Bulk Transactions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bulk Maintenance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supply Chain Management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transaction Activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inquiries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stock Agent	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Change Modify

Column Description

Column Name	Description
Role Details	
Role Description	[Display] This field displays the Role description.
Entity	[Display] This field displays the Entity of the user.
User Type	[Display] This field displays the User Type.
Channel	[Display] This field displays the Channel for the Role.

Column Name	Description
Set As Default Role	[Display] This field displays whether or not the Role is set as default
Set As Customer Profile Role	[Display] This field displays whether or not the Role is set as customer profile
Transaction(s) assigned to this Role	
Transaction(s)	[Display] This column displays the complete list of transactions under the selected user type.
Allow Initiation	[Optional, Check Box] Select the Allow Initiation check box adjacent to the listed transactions. This enables the users mapped to this role to initiate the selected transactions.
Allow Authorization	[Optional, Check Box] Select the Allow Authorization check box adjacent to the listed transactions. This enables the users mapped to this role to authorize the selected transactions.
Allow View	[Optional, Check Box] Select the Allow View check box adjacent to the listed transactions. This enables the users mapped to this role to view the selected transactions.

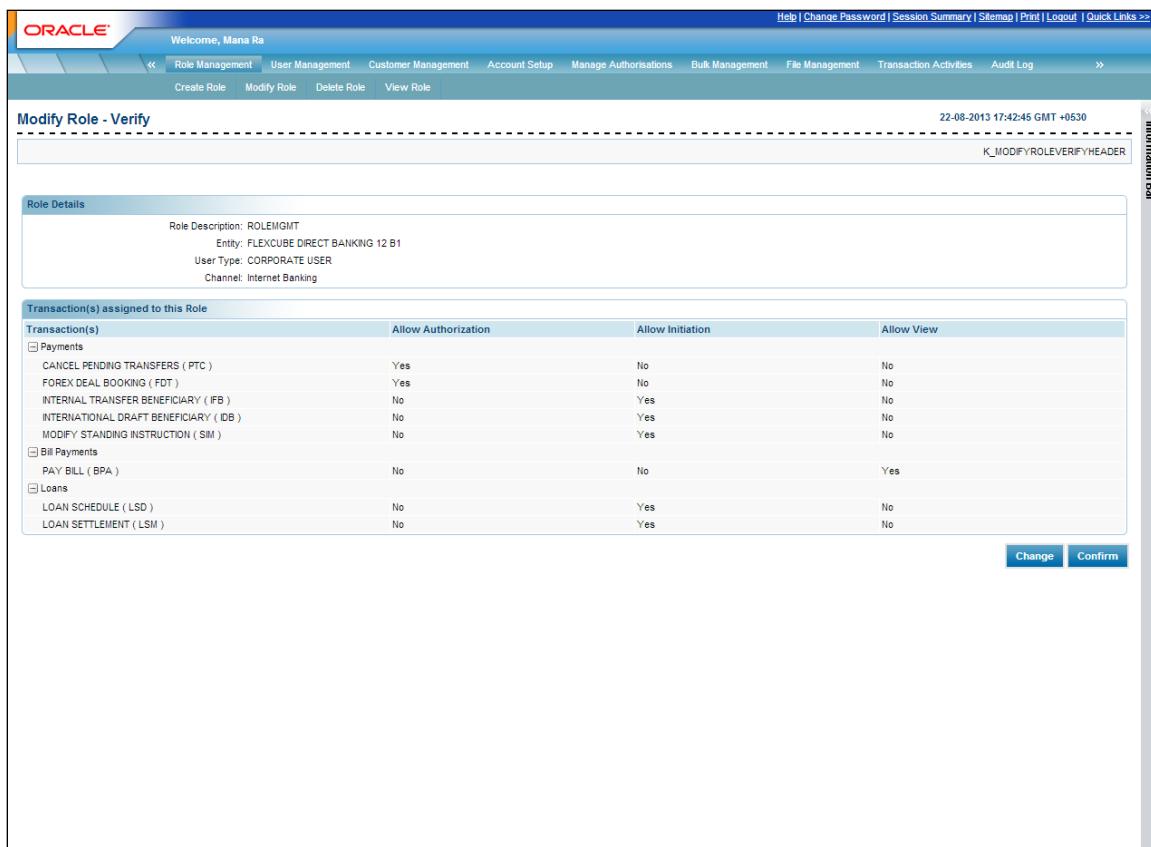
5. Click the **Modify** button. The system displays the **Modify Role - Verify** screen.

OR

Click the **Change** button to select another role.

Modify Role - Verify

It allows you to verify the role getting modified before confirming.



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Welcome, Mana Ra

Help | Change Password | Session Summary | Sitemap | Print | Logout | Quick Links >

<> Role Management User Management Customer Management Account Setup Manage Authorisations Bulk Management File Management Transaction Activities Audit Log >>

Create Role Modify Role Delete Role View Role

Modify Role - Verify

22-08-2013 17:42:45 GMT +0530

K MODIFYROLEVERIFYHEADER

Role Details

Role Description: ROLEMGMT
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: CORPORATE USER
Channel: Internet Banking

Transaction(s) assigned to this Role

Transaction(s)	Allow Authorization	Allow Initiation	Allow View
<input type="checkbox"/> Payments CANCEL PENDING TRANSFERS (PTC) FOREX DEAL BOOKING (FDT) INTERNAL TRANSFER BENEFICIARY (IFB) INTERNATIONAL DRAFT BENEFICIARY (IDB) MODIFY STANDING INSTRUCTION (SIM)	Yes Yes No No No	No No Yes Yes Yes	No No No No No
<input type="checkbox"/> Bill Payments PAY BILL (BPA)	No	No	Yes
<input type="checkbox"/> Loans LOAN SCHEDULE (LSD) LOAN SETTLEMENT (LSM)	No No	Yes Yes	No No

Buttons: Change | Confirm

- Click the **Confirm** button. The system displays the **Modify Role - Confirm** screen with the status message
OR

Click the **Change** button to navigate to the previous screen.

Modify Role - Confirm

Role modified successfully.
Transaction submitted for Modify Role having reference 711157907252328 has been Auto Authorized.
Transaction with reference number 711157907252328 is in Accepted state.

Modify Role - Confirm

Role Details

Role Description: ROLEMGMT
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: CORPORATE USER
Channel: Internet Banking

Transaction(s) assigned to this Role

Transaction(s)	Allow Authorization	Allow Initiation	Allow View
<input checked="" type="checkbox"/> Payments			
CANCEL PENDING TRANSFERS (PTC)	Yes	No	No
FOREX DEAL BOOKING (FDT)	Yes	No	No
INTERNAL TRANSFER BENEFICIARY (IFB)	No	Yes	No
INTERNATIONAL DRAFT BENEFICIARY (IDB)	No	Yes	No
MODIFY STANDING INSTRUCTION (SM)	No	Yes	No
<input type="checkbox"/> Bill Payments			
PAY BILL (BPA)	No	No	Yes
<input type="checkbox"/> Loans			
LOAN SCHEDULE (LSD)	No	Yes	No
LOAN SETTLEMENT (LSM)	No	Yes	No

OK

7. Click the **OK** button. The system displays the **Modify Role** screen.

5.3. Delete Role

Using the **Delete Role** option, the corporate administrator can delete an active role for the accessible user types and channels. An administrator can search for the required role by entering the search criteria. Only roles created by Corporate administrator of the same primary customer id are allowed to be deleted.

To delete a role

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Delete Role**. The system displays the **Delete Role** screen.

Delete Role

Role Description	Channel	Created By	Created On
ROLEMGR #	Internet Banking	Mane Ra	22-08-2013 17:44:50 GMT +06:30
TEST #	Internet Banking	KETKI CORPADMIN	10-07-2013

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Select the type of user from the drop-down list.

Field Name	Description
Role Description	<p>[Optional, Drop-Down, Alphanumeric, 80]</p> <p>Select the search criteria for the role description from the drop-down list, to be used as a parameter in the search criteria.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field.</p> <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If the user selects the search criteria as Starts With, and enters C in the adjacent field, then the system displays all the roles starting with C.</p>
Entity	<p>[Display]</p> <p>This field displays the name of the entity selected.</p>
User Type	<p>[Display]</p> <p>This field displays the type of the user selected.</p>
Column Name	Description
Role Description	<p>[Display]</p> <p>This column displays the roles pertaining to the search criteria. Select the appropriate check box to delete the role. Click the appropriate Role Description link to view the details of a particular role.</p>
Channel	<p>[Display]</p> <p>This column displays the channel related to the role.</p>
Created By	<p>[Display]</p> <p>This column displays the User id through which the Role was created.</p>
Created On	<p>[Display]</p> <p>This column displays the date and time details on which the Role was created.</p>

3. Select the user type and enter the role description.

4. Click the **Search** button to search the Role as per the search criteria.
OR
Click the appropriate check box to select the role to be deleted.
5. Click the **Delete Role** button. The system displays the **Delete Role - Verify** screen.
OR
Click the appropriate **Role Description** link to view the details of a particular role.(Refer View Role Transaction in this UM)

Delete Role - Verify

It allows verifying the role deletion before confirmation.

6. Click the **Confirm** button. The system displays the **Delete Role - Confirm** screen with the status message
OR
Click the **Change** button to select another role.

Delete Role - Confirm

7. Click the **OK** button. The system displays the **Delete Role** screen.

5.4. View Role

Using the **View Role** option, the corporate administrator can view roles. An administrator can search for the required role by entering the search criteria. In case the search criteria are not specified, the system displays all the records under the particular user type.

To view a Role

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > View Role**. The system displays the **View Role** screen.

View Role

Role Description	Channel	Created By	Created On
TEST #	Internet Banking	KETKI CORPADMIN	10-07-2013 00:00:00

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Select the type of user from the drop-down list.

Field Name	Description
Role Description	<p>[Optional, Drop-Down, Alphanumeric, 80]</p> <p>Select the search criteria for the role description from the drop-down list, to be used as a parameter in the search criteria.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field.</p> <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If the user selects the search criteria as Starts With, and enters C in the adjacent field, then the system displays all the roles starting with C.</p>
Entity	[Display] This field displays the name of the entity for the selected user type.
User Type	[Display] This field displays the type of user selected.
Column Name	Description
Role Description	<p>[Display]</p> <p>This column displays the role description.</p> <p>Click the appropriate Role Description link to view the details of a particular role.</p>
Channel	[Display] This column displays the channel related to the role.
Created By	[Display] This column displays the User id through which the Role was created.
Created On	[Display] This column displays the date and time details on which the Role was created.
<p>3. Select the user type and enter the role description.</p> <p>4. Click the Search button. The system displays the View Role screen as per the search criteria entered.</p>	

OR

Click the appropriate **Role Description** link to view the details of a particular role. The system displays the **View Role** screen.

View Role

Role Details

Role Description: ROLEMGMT
Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: CORPORATE USER
Channel: Internet Banking

Transaction(s) assigned to this Role

Transaction(s)	Allow Authorization	Allow Initiation	Allow View
<input type="checkbox"/> Payments			
CANCEL PENDING TRANSFERS (PTC)	No	Yes	Yes
DEMAND DRAFT REQUEST (ODD)	No	Yes	No
DEMAND DRAFT REQUEST BENEFICIARY (ODB)	No	Yes	Yes
DOMESTIC ACCOUNT TRANSFER (DTF)	Yes	Yes	Yes
DOMESTIC TRANSFER BENEFICIARY (DTB)	No	No	Yes
FIXED DOMESTIC FUNDS TRANSFER (SFT)	No	No	Yes
STANDING INSTRUCTION CANCELLATION (SIC)	No	Yes	Yes
STOP PAYMENT ON WIRED TRANSFER (WR)	No	Yes	Yes
UK PAYMENTS (PFT)	No	Yes	Yes
VIEW DEAL DETAILS (VDT)	No	Yes	No
VIEW LIMIT UTILIZATION (VLU)	No	Yes	No
<input type="checkbox"/> Bill Payments			
PAY BILL (BPA)	No	Yes	No
REGISTER BILLER (RBR)	No	Yes	No

OK

Field Description

Field Name	Description
Transaction(s) assigned to this Role	
Transaction(s)	[Display] This column displays the name of the transaction.
Allow Initiation	[Display] This column displays the accessibility of the users, mapped to this role, for initiation of the adjacent transaction.
Allow Authorization	[Display] This column displays the accessibility of the users, mapped to this role, for authorization of the adjacent transaction.

Field Name	Description
Allow View	[Display] This column displays the accessibility of the users, mapped to this role, to view the adjacent transaction.

5. Click the **OK** button. The system displays the **View Role** screen.

6. User Management

6.1. Create User

Using this option you can create a user.

To Create a User

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Create User**. The system displays the **Create User** screen.

Create User - Profile

Field Description

Field Name	Description
Entity	[Display] This field displays the type of entity.
User Type	[Display] This field displays the type of user.
Date of Birth	[Mandatory, Pick List] Select the date of birth of the user from the pick list.
Salutation	[Mandatory, Drop-Down] Select the salutation of the user from the drop-down list. The options are: <ul style="list-style-type: none"> • Mr • Mrs • Miss • Dr

Field Name	Description
First Name	[Mandatory, Alphanumeric, 40] Type the first name of the user.
Last Name	[Mandatory, Alphanumeric, 40] Type the last name of the user.
Address	[Mandatory, Alphanumeric, 35 x 2] Type the address of the user.
City	[Optional, Alphanumeric, 26] Type the name of the city.
State	[Optional, Alphanumeric, 20] Type the name of the state.
Country	[Optional, Alphanumeric, 35] Type the name of the country.
Phone Number	[Optional, Numeric, 11] Type the phone number of the user.
Mobile Number	[Optional, Numeric, 12] Type the Mobile Number
Zip/Postal Code	[Optional, Numeric, 7] Type the zip code.
Fax No	[Optional, Numeric, 11] Type the fax number of the user.
Email	[Mandatory, UNIQUE , Alphanumeric, 100] Type the email address of the user.
Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.	
User BTID Mapping Required	[Optional, Checkbox] Click this if BTID mapping is required.

Field Name	Description
Limits Package	[Mandatory, Dropdown] Choose the appropriate Limits package from the drop down menu. The options available are: <ul style="list-style-type: none">• Bulk SRK Package• Entity 2 Package• J1• JDEAL1• SRK CORP ALL• Shail Corp Package

3. Enter the relevant information.
4. Click the **Continue** button. The system displays the **Create User - Channel** screen.

Create User - Channel

Field Description

Field Name	Description
Channel Description	[Optional, Check Box] Select the channel to be mapped to the user.
Channel User	[Mandatory, Alphanumeric, 20] Type the channel user details.

5. Enter the channel details.

6. Click the **Continue** button. The system displays the **Create User - Customer Mappings** screen.
OR
Click the **Change** button to return to the previous screen to change the details entered.
OR
Click the **Cancel** button to cancel the user creation.

7. Click the **View User ID Policy** to view the user id policy.

Create User - Customer Mappings

The screenshot shows the 'Create User - Customer Mappings' screen. The 'User Profile' section contains the following data:

- Date of Birth: 19-04-1964
- Name: Mrs Manasa Rao
- Address: Near Hub Mall
- City: Mumbai
- State: Maharashtra
- Country: India
- Mobile Number: 8879555785
- Phone Number:
- Fax No:
- Zip/Postal Code:
- Email: manasara@gmail.com
- Limits Package: SRK CORPALL
- User BTID Mapping Required: Yes

The 'Channel Assigned To The User' section shows:

Channel Group	Channel User	Subscribed Channels
Internet and Mobile Banking	MansaraRao	Internet

The 'Mapped Customer' section shows:

Mapped Customer	Customer Type	Is Primary
PA1006468	FLEXCUBE Direct Banking 12 B1-Bank Customer	<input checked="" type="checkbox"/>

At the bottom, there are 'Cancel', 'Change', and 'Continue' buttons.

Field Description

Field Name	Description
Channel Assigned To the User	
Channel	[Display] This field displays the channel assigned to the particular user.
Channel User	[Display] This field displays the channel user.
Subscribed Channels	[Display] This field displays the subscribed channels
Mapped Customer	
Mapped Customer	[Display] This field displays the customer id of the mapped customer.
Customer Type	[Display] This field displays the customer type of the mapped customer.
Is Primary	[Display] This field displays whether the customer is primary.

- Click the **Continue** button. The system displays the **Create User - Channel Roles** screen.
OR
Click the **Change** button to return to the previous screen to modify the create user.

OR

Click the **Cancel** button to cancel the create user transaction.

Create User - Channel Roles

Entitled 'Create User - Channel Roles' with sub-sections for User Profile, Channel Assigned To The User, Mapped Customer, and Role Assigned To The User. The Role Assigned To The User section is expanded, showing checkboxes for various roles like MEGHA CORE, INT.ROLE, ALL TRANSACTIONS, ROLERIGHT, and TEST. At the bottom, there are 'Activate User' checkboxes and buttons for 'Cancel', 'Change', and 'Continue'.

Field Description

Field Name	Description
Default Roles --> Internet	[Display] This field displays the default internet roles.
Role Assigned to the User --> Internet	[Optional, Checkbox] Select the Role check box to be assigned to the user.
Activate User	[Optional, Check Box] Select the Activate User check box to activate the user.
9. Select the role assigned check box to assign the particular role to the user.	
10. Click the Continue button. The system displays the Create User - Verify screen. OR Click the Change button to return to the previous screen to modify the create user. OR Click the Cancel button to cancel the create user transaction.	
11. Click the Role Name hyperlink to view the Role details.	

Create User-Verify

The screenshot shows the Oracle User Management interface for creating a user. The top navigation bar includes links for Help, Change Password, Session Summary, Sitemap, Print, Logout, and Quick Links. The main menu has categories like Role Management, User Management, Customer Management, Account Setup, Manage Authorisations, Bulk Management, File Management, Transaction Activities, and Audit Log. The sub-menu for User Management includes Create User, Modify User, Activate User, Deactivate User, Lock User, Unlock User, Delete User, Revoke User, and View User. The current page is 'Create User - Verify'. The user profile section shows details like Entity: FLEXCUBE DIRECT BANKING 12 B1, User Type: CORPORATE USER, Date of Birth: 19-04-1984, Name: Mrs Manasa Rao, Address: Near Hub Mall, Oracle, City: Mumbai, State: Maharashtra, Country: India, Mobile Number: 8879555785, Phone Number: (not visible), Fax No: (not visible), Zip/Postal Code: (not visible), Email: manasara@gmail.com, and User BTID Mapping Required: Yes. The Channel Assigned To The User section shows Channel Group: Internet and Mobile Banking, Channel User: ManasaRao, and Subscribed Channels: Internet. The Mapped Customer section shows Customer Id: PA1006468, Customer Type: FLEXCUBE Direct Banking 12 B1-Bank Customer, and Is Primary: Y. The Role Assigned To The User section lists various roles and their channels. At the bottom, there is an 'Activate User' checkbox and a 'Change User Role' button.

- Click the **Confirm** button. The system displays the **Create User- Confirm** screen with the status message.
 OR
 Click the **Change User Profile** button to change the user profile.
 OR
 Click the **Change User Channel** button to change the user channel.
 OR
 Click the **Change User Role** button to change the user role.
 OR
 Click the **Cancel** button to cancel the transaction.

Create User-Confirm

User created successfully.
Transaction submitted for Create User having reference 105248535253321 has been Auto Authorized.
Transaction with reference number 105248535253321 is in Accepted state.

Create User - Confirm

Entity: FLEXCUBE DIRECT BANKING 12 B1 User Type: CORPORATE USER

User Profile

Date of Birth: 19-04-1984
Name: Mrs Manasa Rao
Address: Near Hub Mall
Oracle
Mobile Number: 8879555785
Phone Number:
Fax No:
Limits Package: SRK CORPALL

City: Mumbai
State: Maharashtra
Country: India

Zip/Postal Code:
Email: manasaraoo@gmail.com
User BTID Mapping Required: Yes

Channel Assigned To The User

Channel Group	Channel User	Subscribed Channels
Internet and Mobile Banking	ManasaRao	Internet

Mapped Customer

Customer Id	Customer Type	Is Primary
PA1006468	FLEXCUBE Direct Banking 12 B1-Bank Customer	Y

Role Assigned To The User

Role	Channel
MEGHA CORP	Internet
INT ROLE	Internet
ALL TRANSACTIONS	Internet
ROLEMGMT	Internet
TEST	Internet

Activate User

OK

12. Click the **OK** button. The system displays the **Create User** screen.

6.2. Modify User

Using the **Modify User** option, Corporate administrator, can modify user profiles. Administrator can search for the required user by entering the search criteria. In case the search criteria is not specified, the system displays all the records under the particular user type.

To Modify a User

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Modify User**. The system displays the **Modify User** screen.

Modify User

Field Description

Field Name	Description
First Name	[Optional, Drop-Down, Alphanumeric, 18] Select the search criteria for the first name from the drop-down list. The options are follows: <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field. Type the search string in the adjacent field.
For Example:	If the user selects the search criteria as Starts With and enters 1 in the adjacent field, then the system displays all the customers' first names starting with A .

Field Name	Description
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 18]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If the user selects the search criteria as Starts With and enters E in the adjacent field, then the system displays all the customers' last names starting with E.</p>
User Id	<p>[Optional, Drop-Down, Alphanumeric, 18]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If the user selects the search criteria as Starts With and enters 1 in the adjacent field, then the system displays all the user IDs starting with 1.</p>

Field Name	Description
Email	[Mandatory, UNIQUE , Drop-Down, Alphanumeric, 18] Select the search criteria for the email ID from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains Type the search string in the adjacent field.
	For Example: If the user selects the search criteria as Starts With and enters L in the adjacent field, then the system displays all the email IDs starting with L .
	Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Date Created from	[Optional, Pick list] Select the created from date from the pick list for search criteria.
Date Created To	[Optional, Pick list] Select the created to date from the pick list for search criteria.
	<ol style="list-style-type: none"> 3. Enter the search criteria. 4. Click the Search button. The system displays the Modify User screen with the search result.

Modify User

Field Description

Field Name	Description
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of the user.
User Id	[Display] This column displays the user ID. Click the user ID to view the details of a particular user.
Name	[Display] This column displays the name of the user.

Field Name	Description
Email	[Display, UNIQUE] This column displays the email ID of the user. Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display] This column displays the banking channel through which the user performs the transactions.

5. Click the **User ID**. The system displays the **Modify User - Profile** screen.

Modify User - Profile

Field Description

Field Name	Description
Entity	[Display] This field displays the type of entity.
User Type	[Display] This field displays the type of user.
Date of Birth	[Mandatory, Pick List] Select the date of birth of the user from the pick list.

Field Name	Description
Salutation	[Mandatory, Drop-Down] Select the salutation of the user from the drop-down list. The options are: <ul style="list-style-type: none"> • Mr • Mrs • Miss • Dr
First Name	[Mandatory, Alphanumeric, 20] Type the first name of the user.
Last Name	[Mandatory, Alphanumeric, 20] Type the last name of the user.
Address	[Mandatory, Alphanumeric, 35 x 2] Type the address of the user.
City	[Optional, Alphanumeric, 26] Type the name of the city.
State	[Optional, Alphanumeric, 20] Type the name of the state.
Country	[Optional, Alphanumeric, 35] Type the name of the country.
Phone Number	[Optional, Numeric, 11] Type the phone number of the user.
Mobile Number	[Optional, Numeric, 12] Type the Mobile Number
Zip/Postal Code	[Optional, Numeric, 7] Type the zip code.
Fax No	[Optional, Numeric, 11] Type the fax number of the user.
Email	[Mandatory, UNIQUE , Numeric, 100] Type the email address of the user.

Note: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.

Field Name	Description
User BTID Mapping Required	[Optional, Checkbox] Click this if BTID mapping is required.
Limits Package	[Mandatory, Dropdown] Chose the appropriate Limits package from the drop down menu. The options available are: <ul style="list-style-type: none"> • Bulk SRK Package • Entity 2 Package • J1 • JDEAL1 • SRK CORP ALL • Shail Corp Package

6. Enter the relevant information.
7. Click the **Continue** button. The system displays the **Modify User - Channel** screen.
OR
Click the **Cancel** button to close the window.
OR
Click the **Change** button to select another user.

Modify User - Channel

The screenshot shows the 'Modify User - Channel' screen. The user profile section includes fields for Name, Date of Birth, Address, Mobile Number, Phone Number, Fax No, and Limits Package. The 'Channel User' field is set to 'ManasaRao'. The 'Channel' section lists various channels: Internet, Mobile Browser, Java Application Based Mobile, and SMS Banking. The 'Continue' button is visible at the bottom right.

8. Select the channel to be assigned to the user.
9. Click the **Continue** button. The system displays the **Modify User - Customer Mappings** screen.
OR

Click the **Change** button to return to the previous screen to make the changes if any.

OR

Click the **Cancel** button to cancel the transaction

10. Click the **View User id Policy** link to view the user id policy.

Modify User - Customer Mappings

The screenshot shows the Oracle User Management interface. The top navigation bar includes links for Help, Change Password, Session Summary, Sitemap, Print, Logout, and Quick Links. The main menu has categories like Role Management, User Management, Customer Management, Account Setup, Manage Authorisations, Bulk Management, File Management, Transaction Activities, and Audit Log. The current page is 'Modify User - Customer Mappings'. The page displays a user profile for 'Manasa Rao' with details like Date of Birth (19-04-1984), Name (Mrs Manasa Khan), Address (Near Hub Mall, Oracle), City (Mumbai), State (Maharashtra), Country (India), and contact information (Mobile Number: 8879555785, Phone Number: 8879555785, Fax No: 8879555785, Email: manasarae@gmail.com). Channel assignments show 'Internet and Mobile Banking' assigned to 'ManasaRao' with 'Internet' as the subscribed channel. The 'Mapped Customer' section shows a table with one row: 'Mapped Customer' (checkbox), 'Customer Type' (display), and 'Is Primary' (checkbox). Buttons for 'Cancel', 'Change', and 'Continue' are at the bottom right.

Field Description

Field Name	Description
Mapped Customer	
Mapped Customer	[Display]
	This column displays the Mapped Customers to the user.
Customer Type	[Display]
	This column displays the type of the customer.
Is Primary	[Display]
	This field displays whether the customer is primary.

11. Click the **Continue** button. The system displays the Modify User - Channel Roles screen.
OR
Click the **Change** button to return to the previous screen to make changes.
OR
Click the **Cancel** button to cancel the transaction.

Modify User - Channel Roles

The screenshot shows the Oracle User Management interface. The top navigation bar includes links for Help, Change Password, Session Summary, Stamps, Print, Logout, and Quick Links. The main menu has categories like Role Management, User Management, Customer Management, Account Setup, Manage Authorisations, Bulk Management, File Management, Transaction Activities, and Audit Log. The sub-menu for User Management includes Create User, Modify User, Activate User, Deactivate User, Lock User, Unlock User, Delete User, Revoke User, and View User. The current page is 'Modify User - Channel Roles'. The header displays the user's name 'Manasa Ra' and the date '23-08-2013 15:06:53 GMT +0530'. The main content area shows the user profile for 'FLEXCUBE DIRECT BANKING 12 B1', categorized as a 'CORPORATE USER'. Below this, the 'User Profile' section contains personal details: Date of Birth (19-04-1984), Name (Mrs Manasa Khan), Address (Near Hub Mall, Oracle), City (Mumbai), State (Maharashtra), and Country (India). It also lists contact information: Mobile Number (8879555785), Phone Number, Fax No., Zip/Postal Code, Email (manasrao@gmail.com), and a note that 'User BTD Mapping Required: Yes'. The 'Channel Assigned To The User' section shows 'Internet and Mobile Banking' assigned to 'ManasaRao' with 'Internet' as the subscribed channel. The 'Default Role Assigned To The User --> Internet' section lists 'MEGHA.CORP'. The 'Role Assigned To The User' section contains a list of checkboxes for roles: ALL TRANSACTIONS (checked), INT.ROLE (checked), ROLEMONT (checked), and TEST (checked). At the bottom right are buttons for 'Cancel', 'Change', and 'Continue'.

12. Select the role assigned check box to assign the role to the user.
13. Click the **Continue** button. The system displays the **Modify User - Verify** screen.
OR
Click the **Change** button to return to the previous screen to make changes.
OR
Click the **Cancel** button to cancel the transaction.
14. Click the **Role name** link to view the Role.

Modify User - Verify

The screenshot shows the Oracle User Management interface. At the top, there is a navigation bar with links for Help, Change Password, Session Summary, Sitemap, Print, Logout, and Quick Links. Below the navigation bar, there is a sub-navigation bar with links for Role Management, User Management, Customer Management, Account Setup, Manage Authorisations, Bulk Management, File Management, Transaction Activities, and Audit Log. The main content area is titled 'Modify User - Verify'. It displays a user profile for 'Entity: FLEXCUBE DIRECT BANKING 12 B1' and 'User Type: CORPORATE USER'. The profile includes fields for Date of Birth, Name, Address, City, State, Country, Mobile Number, Phone Number, Fax No., and Email. There is also a note about User BTID Mapping Required: Yes. Below the profile, there are sections for 'Channel Assigned To The User' and 'Role Assigned To The User'. Each section has a 'Change' button. At the bottom right, there is a 'Confirm' button.

15. Click the **Confirm** button. The system displays the **Modify User - Confirm** screen with the status message.

OR

Click the **Change Profile** button to modify the user profile.

OR

Click the **Change User Channel** button to modify the user channel.

OR

Click the **Change User Role** button to modify the user role.

Modify User - Confirm

16. Click the **OK** button. The system displays the **Modify User** screen with the status message.

6.3. Activate User

Using this option, the corporate administrator can activate the users whose accounts may have been deactivated due to password policy/inactivity. On valid request to activate the user, an administrator can update the user ID status to Active. An administrator can search for the required user by entering the search criteria. In case the search criteria are not specified, the system displays all the records under the particular user type.

To Activate a User

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Activate User**. The system displays the **Activate User** screen.

Activate User

The screenshot shows the Oracle Internet Banking interface. At the top, there's a navigation bar with links like 'Role Management', 'User Management', 'Customer Management', etc. Below that is a sub-menu for 'User Management' with options like 'Create User', 'Modify User', 'Activate User', etc. The main content area is titled 'Activate User'. It contains several search criteria fields: 'User Type' dropdown set to 'CORPORATE USER', 'First Name' dropdown with 'Starts with' and a text input field, 'User Id' dropdown with 'Starts with' and a text input field, 'Last Name' dropdown with 'Starts with' and a text input field, 'Email' dropdown with 'Starts with' and a text input field, and 'Date Created From' and 'Date Created To' date pickers. A 'Search' button is located at the bottom right of the search area.

Field Description

Field Name	Description
User Type	[Display] This field displays the type of the user.
First Name	[Optional, Drop-Down, Alphanumeric, 20] Select the search criteria for the first name from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field. Type the search string in the adjacent field. For Example: If the user selects the search criteria as Starts With and enters A in the adjacent field, then the system displays all the customers' first names starting with A.

Field Name	Description
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With and enters E in the adjacent field, then the system displays all the customers' last names starting with E.</p>
User Id	<p>[Optional, Drop-Down, Alphanumeric, 16]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With and enters A in the adjacent field, then the system displays all the user IDs starting with A.</p>
Email	<p>[Mandatory, UNIQUE, Drop-Down, Alphanumeric, 100]</p> <p>Select the search criteria for the email ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With and enters L in the adjacent field, then the system displays all the email IDs starting with L.</p> <div style="border: 1px solid black; padding: 5px; background-color: #e0f2f1;"> <p>Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.</p> </div>

Field Name	Description
------------	-------------

Date Created from	[Optional, Pick list] Select the created from date from the pick list for search criteria.
-------------------	---

Date Created To	[Optional, Pick list] Select the created to date from the pick list for search criteria.
-----------------	---

3. Enter the search criteria.
4. Click the **Search** button. The system displays the **Activate User** screen with the search results.

Activate User

The screenshot shows the Oracle User Management interface. The top navigation bar includes links for Help, Change Password, Session Summary, Sitemap, Print, Logout, and Quick Links. The main menu has categories like Role Management, User Management, Customer Management, Account Setup, Manage Authorisations, Bulk Management, File Management, Transaction Activities, and Audit Log. The current page is 'Activate User'. The search criteria on the left include 'User Type: CORPORATE USER', 'First Name: Starts with: jaya', 'User Id: Starts with: jaya', and 'Date Created From:'. The search results table on the right shows three entries for 'Miss JAYA P3' with User Id 'JAYACORP3'. The columns are User Id, Name, Email, Channel, Deactivation Reason, and Reason. The channels listed are Internet, Java Application Based Mobile, and Mobile Browser. An 'Activate' button is located at the bottom right of the results table.

Field Description

Field Name	Description
------------	-------------

Entity	[Display] This field displays the name of the entity.
--------	--

User Type	[Display] This field displays the type of the user.
-----------	--

User Id	[Display] This column displays the user ID. Click the appropriate User Id link to view the details of a particular user. Click the adjacent check box to select the appropriate user ID.
---------	--

Field Name	Description
Name	[Display] This column displays the name of the user.
Email	[Display, UNIQUE] This column displays the email ID of the user. Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display] This column displays the banking channel through which the user performs the transactions.

5. Select the check box adjacent to the **User Id** whom you want to activate.
OR
Click the appropriate **User Id** link to view the user profile.
6. Select the user Id to view the details.
OR
Click the **Activate User** button. The system displays the **Activate User - Verify** screen.

Activate User - Verify

User Id	Name	Email	Channel	Reason
JAYACORP3	Miss JAYA P3	jayaprabha.pila@oracle.com	Internet	
JAYACORP3	Miss JAYA P3	jayaprabha.pila@oracle.com	Java Application Based Mobile	
JAYACORP3	Miss JAYA P3	jayaprabha.pila@oracle.com	Mobile Browser	

7. Click the **Confirm** button. The system displays the **Activate User - Confirm** screen with the status message.
OR
Click the **Change** button to select different user for activation.

Activate User - Confirm

User Id	Name	Email	Channel	Reason
JAYACORP3	Miss JAYA P3	jayaprabha.pila@oracle.com	Internet	
JAYACORP3	Miss JAYA P3	jayaprabha.pila@oracle.com	Java Application Based Mobile	
JAYACORP3	Miss JAYA P3	jayaprabha.pila@oracle.com	Mobile Browser	

8. Click the **OK** button. The system displays the **Activate User** screen.

6.4. Deactivate User

Using the **Deactivate User** option, a corporate administrator can deactivate users. Deactivation of user is required due to inactivity, attachment/legal issues or on expiry/cessation of user rights.

To Deactivate a User

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Deactivate User**. The system displays the **Deactivate User** screen.

Deactivate User

The screenshot shows the Oracle Internet Banking interface with the 'Deactivate User' screen selected. The top navigation bar includes links for Help, Change Password, Session Summary, Schema, Print, Logout, and Quick Links. The main menu bar has categories like Role Management, User Management, Customer Management, Account Setup, Manage Authorisations, Bulk Management, File Management, Transaction Activities, and Audit Log. The 'User Management' menu is currently active. The 'Deactivate User' screen displays search criteria fields: 'User Type' (set to 'CORPORATE USER'), 'First Name' (with dropdowns for 'Starts with' and 'Ends with'), 'User Id' (with dropdowns for 'Starts with' and 'Ends with'), 'Last Name' (with dropdowns for 'Starts with' and 'Ends with'), 'Email' (with dropdowns for 'Starts with' and 'Ends with'), and 'Date Created To' (with dropdowns for 'Starts with' and 'Ends with'). A 'Search' button is located at the bottom right of the search area. The timestamp '23-08-2013 16:16:30 GMT +0630' is visible in the top right corner.

Field Description

Field Name	Description
User Type	[Display] This field displays the type of the user.
First Name	[Optional, Drop-Down, Alphanumeric, 20] Select the search criteria for the first name from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains Type the search string in the adjacent field.

For Example: If you selects the search criteria as Starts With and enters A in the adjacent field, then the system displays all the customer first names starting with A.

Field Name	Description
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If you selects the search criteria as Starts With and enters E in the adjacent field, then the system displays all the customer last names starting with E.</p>
User Id	<p>[Optional, Drop-Down, Alphanumeric, 16]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If you selects the search criteria as Starts With and enters 1 in the adjacent field, then the system displays all the user ID's starting with 1.</p>
Email	<p>[Mandatory, UNIQUE, Drop-Down, Alphanumeric, 100]</p> <p>Select the search criteria for the email ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If you selects the search criteria as Starts With and enters L in the adjacent field, then the system displays all the email ID's starting with L.</p> <p>Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.</p>

Field Name	Description
Date Created from	[Optional, Pick list] Select the created from date from the pick list for search criteria.
Date Created To	[Optional, Pick list] Select the created to date from the pick list for search criteria.

3. Enter the search criteria.
4. Click the **Search** button. The system displays the **Deactivate User** screen with the search results.

Deactivate User

The screenshot shows the Oracle User Management interface for the 'Deactivate User' screen. The top navigation bar includes links for Role Management, User Management, Customer Management, Account Setup, Manage Authorisations, Bulk Management, File Management, Transaction Activities, and Audit Log. The 'User Management' link is highlighted. The main content area has search filters for 'User Id' (starts with), 'Email' (starts with), 'Date Created From', and 'Date Created To'. Below these filters, a search condition 'CORPORATE USER' is specified. The results table lists users with the following data:

User Id	Name	Email	Channel	Activation Reason	Reason
JAYACORP2	Miss JAYA P	jayaprabha.pilla@oracle.com	Java Application Based Mobile		
JAYACORP1	Miss JAYA P	ketki.gupte@oracle.com	Internet		
JAYACORP1	Miss JAYA P	ketki.gupte@oracle.com	Mobile Browser		
JAYACORP1	Miss JAYA P	ketki.gupte@oracle.com	Java Application Based Mobile		
JAYACORP2	Miss JAYA P	jayaprabha.pilla@oracle.com	Internet		
JAYACORP2	Miss JAYA P	jayaprabha.pilla@oracle.com	Mobile Browser		
KGCORP1	Mrs KETKI GUPTE	KETKI.GUPTE@ORACLE.COM	Internet		
manara	Mrs MANA RA	manara@gmail.com	Internet		
ManasaRao	Mrs MANASA KHAN	manasrao@gmail.com	Internet		
MUSTU01	Mr MUSTUFA GARI	mustufa.gari@oracle.com	Internet		
ndsouzacorp	Mr NELSON DSOUZA	nelson.dsouza81@gmail.com	Mobile Browser		
ndsouzacorp	Mr NELSON DSOUZA	nelson.dsouza81@gmail.com	Java Application Based Mobile		
ndsouzacorp	Mr NELSON DSOUZA	nelson.dsouza81@gmail.com	Internet		
saguser12	Mr SAG USER2	testdiscard@oracle.com	Internet		
sagcorp	Mr SAGAR CORP USER	sagar.patange@oracle.com	Internet		
sagint	Mr SAGAR INIT B1	testdiscard@oracle.com	Internet		
sagtest12	Mr SAGAR TESTUSER	testdiscard@oracle.com	Internet		

Deactivate

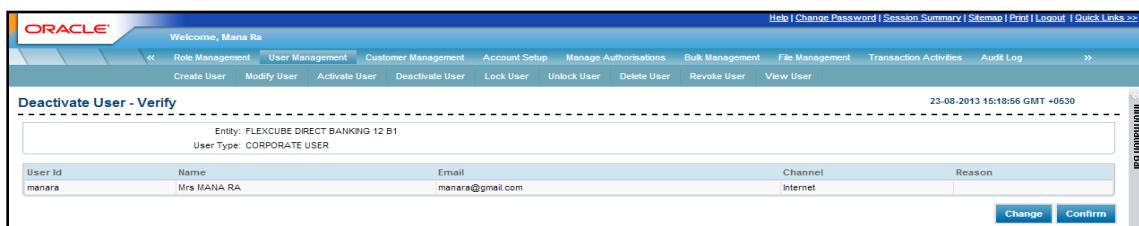
Field Description

Field Name	Description
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of the user.

Field Name	Description
User Id	[Display] This column displays the user ID.
Name	[Display] This column displays the name of the user.
Email	[Display, UNIQUE] This column displays the email ID of the user. Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.
Channel	[Display] This column displays the banking channel through which the user performs the transactions.

5. Select the **User ID** check box to deactivate the user.
OR
Click the hyperlink **User Id** to view the user profile.
6. Click the **Deactivate** button. The system displays the **Deactivate User - Verify** screen.

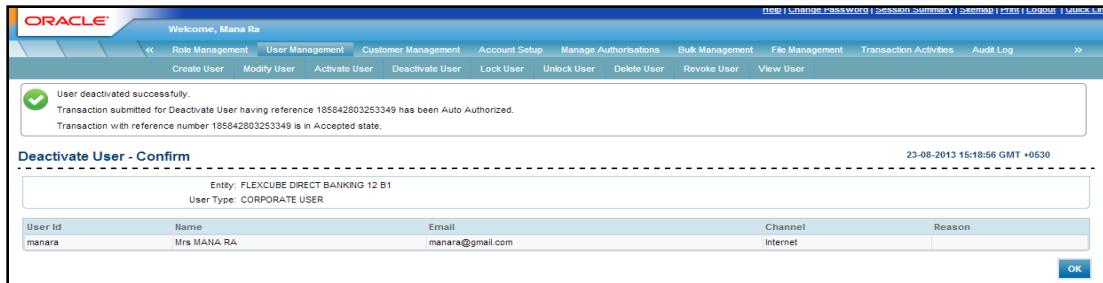
Deactivate User - Verify



User Id	Name	Email	Channel	Reason
manara	Mrs MANA RA	manara@gmail.com	Internet	

7. Click the **Confirm** button. The system displays the **Deactivate User - Confirm** screen with the status message.
OR
Click the **Change** button to navigate to the previous screen.

Deactivate User - Confirm



8. Click the **OK** button. The system displays the **Deactivate User** screen.

6.5. Lock User

Using this option, a corporate administrator can lock user. Locking a user is necessitated due to legal/regulatory directives or user access violations. If the search criterion is not specified, then it displays all the records under the particular user type.

To Lock a User

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Lock User**. The system displays the **Lock User** screen.

Lock User

Field Description

Field Name	Description
User Type - Channel	[Mandatory, Drop-Down] Select the type of the user and the channel for the search criteria from the drop-down list.
Password Type	[Optional, Dropdown] Select the Password type to be locked.
First Name	[Optional, Drop-Down, Alphanumeric, 20] Select the search criteria for the first name from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts with • Ends with • Equals • Contains

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 20] Select the search criteria for the last name from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts with • Ends with • Equals • Contains
User Id	[Optional, Drop-Down, Alphanumeric, 16] Select the search criteria for the user ID from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts with • Ends with • Equals • Contains Type the search string in the adjacent field.
Email	[Mandatory, UNIQUE , Drop-Down, Alphanumeric, 100] Select the search criteria for the email ID from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts with • Ends with • Equals • Contains <p>Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.</p>
Date Created from	[Optional, Pick list] Select the created from date from the pick list for search criteria.
Date Created To	[Optional, Pick list] Select the created to date from the pick list for search criteria.
	<ol style="list-style-type: none"> 3. Select the user type from the drop-down list. 4. Enter the search criteria 5. Click the Search button. The system displays the Lock User screen with the search results.

Lock User

The screenshot shows the Oracle User Management interface for locking users. The top navigation bar includes links for Help, Change Password, Session Summary, Sitemap, Print, Logout, and Quick Links. The main menu has categories like Role Management, User Management, Customer Management, Account Setup, Manage Authorisations, Bulk Management, File Management, Transaction Activities, and Audit Log. The sub-menu for User Management includes Create User, Modify User, Activate User, Deactivate User, Lock User, Unlock User, Delete User, Revoke User, and View User. The current page is 'Lock User', with a timestamp of 23-08-2013 15:22:14 GMT +0530. The search form includes fields for User Type (CORPORATE USER), First Name (Starts with), User Id (Starts with), Date Created From, Password Type (Login Password), Last Name (Starts with), Email (Starts with), Date Created To, and a 'Search' button. Below the search form is a search condition: 'Search Condition CORPORATE USER'. The main content area displays a table of users with columns: User Id, Name, Email, Channel, Unlock Reason, and Lock Reason. The table lists numerous users, including JAYACORP2, JAYACORP1, KGCORP1, manara, ManasaRao, MUSTU01, ndsouza002, ndsouza003, ndsouza004, saguser12, sagcorp, sagnit, testao123, and sagtest12. Each user row has a checkbox in the first column and a 'Lock' button at the bottom right of the table. The table has a light blue header and white rows.

Field Description

Field Name	Description
Search Condition	[Display] This field displays the search criteria entered to search for the user type..
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of the user.
User Id	[Display] This column displays the user ID.
Name	[Display] This column displays the name of the user.

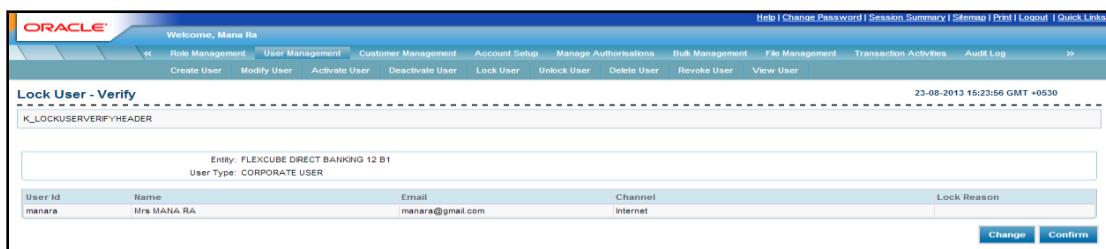
Field Name	Description
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Email	<p>[Display, UNIQUE] This column displays the email ID of the user.</p> <div style="border: 1px solid #ccc; padding: 5px; margin-top: 10px;"> <p>Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.</p> </div>
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Channel	<p>[Display] This column displays the banking channel through which the user performs the transactions.</p>
---------	---

6. Select the **User ID** check box to lock the user.
OR
Click the hyperlink of the **User ID** to view the user profile.
7. Click the **Lock** button. The system displays the **Lock User - Verify** screen.

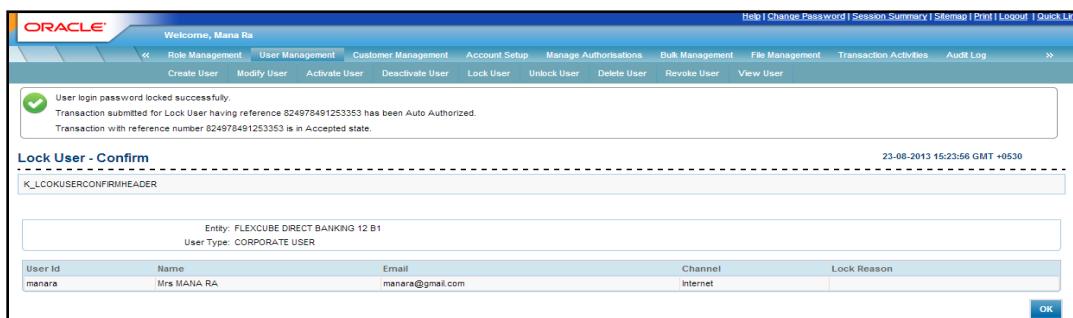
Lock User - Verify



User Id	Name	Email	Channel	Lock Reason
manara	Mrs MANA RA	manara@gmail.com	Internet	

8. Click the **Confirm** button. The system displays the **Lock User - Confirm** screen with the status message.
OR
Click the **Change** button to select a different user for locking.

Lock User - Confirm



User Id	Name	Email	Channel	Lock Reason
manara	Mrs MANA RA	manara@gmail.com	Internet	

9. Click the **OK** button. The system displays the **Lock User** screen.

6.6. Unlock User

Using this option, the corporate administrator can unlock the users whose accounts may have been locked due to some reason. The administrator can unlock the user if the request is valid. The administrator can search for the required user by entering the search criteria. In case the search criteria are not specified, the system displays all the records under the particular user type.

To unlock a user

1. Log on to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Unlock User**. The system displays the **Unlock User** screen.

Unlock User

The screenshot shows the 'Unlock User' search interface. It includes fields for User Type (set to 'CORPORATE USER'), Password Type (set to 'Login Password'), and search criteria for First Name, Last Name, User ID, Email, and Date Created. A 'Search' button is at the bottom right.

Field Description

Field Name	Description
User Type - Channel	[Mandatory, Drop-Down] Select the type of user and channel for the search criteria from the drop-down list.
Password Type	[Mandatory, Drop-Down] Select the type of password for the search criteria from the drop-down list.
First Name	[Optional, Drop-Down, Alphanumeric, 20] Select the search criteria for the first name from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains

Field Name	Description
Last Name	[Optional, Drop-Down, Alphanumeric, 20] Select the search criteria for the last name from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains
User Id	[Optional, Drop-Down, Alphanumeric, 16] Select the search criteria for the user ID from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains
Email	[Mandatory, UNIQUE , Drop-Down, Alphanumeric, 100] Select the search criteria for the email ID from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <div style="border: 1px solid black; padding: 5px; background-color: #e0f2f1;"> Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered. </div>
Date Created from	[Optional, Pick list] Select the created from date from the pick list for search criteria.
Date Created To	[Optional, Pick list] Select the created to date from the pick list for search criteria.
	<ol style="list-style-type: none"> 3. Select the user type from the drop-down list. 4. Enter the search criteria. 5. Click the Search button. The system displays the Unlock User screen with the search results.

Unlock User

Field Description

Field Name	Description
Search Condition	[Display] This field displays the type of user selected.
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of user.
User Id	[Display] This column displays the user ID.
Name	[Display] This column displays the name of the user.
Email	[Display, UNIQUE] This column displays the email address of the user.
<p>Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.</p>	
Channel	[Display] This column displays the banking channel through which the user performs the transactions.
<p>6. Select the User ID check box to unlock the user. OR Click the User Id hyperlink to view the user profile.</p> <p>7. Click the Unlock User button. The system displays the Unlock User - Verify screen.</p>	

Unlock User - Verify

User Id	Name	Email	Channel	Lock Type	Unlock Reason
manara	Mrs MANA RA	manara@gmail.com	Internet	Secure	

8. Click the **Confirm** button. The system displays the **Unlock User - Confirm** screen with the status message.

OR

Click the **Change** button to unlock another user.

Unlock User - Confirm

User Id	Name	Email	Channel	Lock Type	Unlock Reason
manara	Mrs MANA RA	manara@gmail.com	Internet	Secure	

9. Click the **OK** button. The system displays the **Unlock User** screen.

6.7. Delete User

Using this option, the corporate administrator can delete users created earlier. Whenever a user moves out or ceases to exist user profile, user can deleted using this option. If the search criterion is not specified, then it displays all the records under the particular user type.

To Delete a User

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Delete User**. The system displays the **Delete User** screen.

To delete a user

Delete User

The screenshot shows the 'Delete User' screen of the Oracle User Management application. The interface is a web-based form with the following fields:

- User Type:** A dropdown menu set to "CORPORATE USER".
- First Name:** A search field with a dropdown menu set to "Starts with" and an adjacent input field.
- Last Name:** A search field with a dropdown menu set to "Starts with" and an adjacent input field.
- User ID:** A search field with a dropdown menu set to "Starts with" and an adjacent input field.
- Email:** A search field with a dropdown menu set to "Starts with" and an adjacent input field.
- Date Created From:** A date input field.
- Date Created To:** A date input field.
- Search:** A blue button at the bottom right.

Field Description

Field Name	Description
User Type	[Display] This field displays the type of the user.
First Name	[Optional, Drop-Down, Alphanumeric, 20] Select the search criteria for the first name from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains Type the search string in the adjacent field.

For Example: If the user selects the search criteria as Starts With, and enters A in the adjacent field, then the system displays all the customer first names starting with A.

Field Name	Description
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With, and enters E in the adjacent field, then the system displays all the customer last names starting with E.</p>
User Id	<p>[Optional, Drop-Down, Alphanumeric, 16]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With, and enters 1 in the adjacent field, then the system displays all the user IDs starting with 1</p>
Email	<p>[Mandatory, UNIQUE, Drop-Down, Alphanumeric, 100]</p> <p>Select the search criteria for the email ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <div style="border: 1px solid #ccc; padding: 5px; background-color: #e0f2f1;"> <p>Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.</p> </div>
Date Created from	<p>[Optional, Pick list]</p> <p>Select the created from date from the pick list for search criteria.</p>

Field Name	Description
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Date Created To	[Optional, Pick list] Select the created to date from the pick list for search criteria.
------------------------	---

3. Enter the search criteria
4. Click the **Search** button. The system displays the **Delete User** screen with the search results.

Delete User

ORACLE®

Welcome, Mana Ra

Role Management User Management Customer Management Account Setup Manage Authorisations Bulk Management File Management Transaction Activities Audit Log

Create User Modify User Activate User Deactivate User Lock User Unlock User Delete User Revoke User View User

23-08-2013 15:31:43 GMT +0530

Delete User

User Type: CORPORATE USER

First Name: Starts with User Id: Starts with Date Created From:

Last Name: Starts with Email: Starts with Date Created To:

Search

Search Condition: CORPORATE USER

Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: CORPORATE USER

User Id	Name	Email	Channel
JAYACORP2	Miss JAYA P	jayaprabha.pilla@oracle.com	Internet
JAYACORP2	Miss JAYA P	jayaprabha.pilla@oracle.com	Java Application Based Mobile
JAYACORP2	Miss JAYA P	jayaprabha.pilla@oracle.com	Mobile Browser
JAYACORP1	Miss JAYA P	ketki.gupte@oracle.com	Internet
JAYACORP1	Miss JAYA P	ketki.gupte@oracle.com	Mobile Browser
JAYACORP1	Miss JAYA P	ketki.gupte@oracle.com	Java Application Based Mobile
JAYACORP3	Miss JAYA P3	jayaprabha.pilla@oracle.com	Mobile Browser
JAYACORP3	Miss JAYA P3	jayaprabha.pilla@oracle.com	Java Application Based Mobile
JAYACORP3	Miss JAYA P3	jayaprabha.pilla@oracle.com	Internet
KGCORP1	Mrs KETKI GUPTE	KETKI.GUPTE@ORACLE.COM	Internet
manara	Mrs MANA RA	manara@gmail.com	Internet
ManasaRa	Mrs MANASA KHAN	manasara@gmail.com	Internet
MUSTU01	Mr MUSTUFA GARI	mustufa.gari@oracle.com	Internet
ndsouzadcorp	Mr NELSON DSOUZA	nelsondsouza01@gmail.com	Java Application Based Mobile
ndsouzadcorp	Mr NELSON DSOUZA	nelsondsouza01@gmail.com	Internet
ndsouzadcorp	Mr NELSON DSOUZA	nelsondsouza01@gmail.com	Mobile Browser
saguser12	Mr SAG USER2	testdiscard@oracle.com	Internet
sagcorp	Mr SAGAR CORP USER	sagar.patange@oracle.com	Internet
sagnt	Mr SAGAR INIT B1	test-discard@oracle.com	Internet
testsa123	Mr SAGAR TEST123	testdiscard@oracle.com	Internet
sagtest12	Mr SAGAR TESTUSER	testdiscard@oracle.com	Internet

Delete

Field Description

Field Name	Description
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Field Name	Description
Entity	[Display] This field displays the name of the entity.

User Type	[Display] This field displays the type of the user.
------------------	--

Field Name	Description
User Id	[Display] This column displays the user ID
Name	[Display] This column displays the name of the user.
Email	[Display, UNIQUE] This column displays the email ID of the user.
<p>Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.</p>	

Channel [Display]
This column displays the banking channel through which the user performs the transactions.

5. Select the **User Id** check box to delete the user.
OR
Click the **User Id** to view the user profile.
6. Click the **Delete** button. The system displays the **Delete User - Verify** screen.

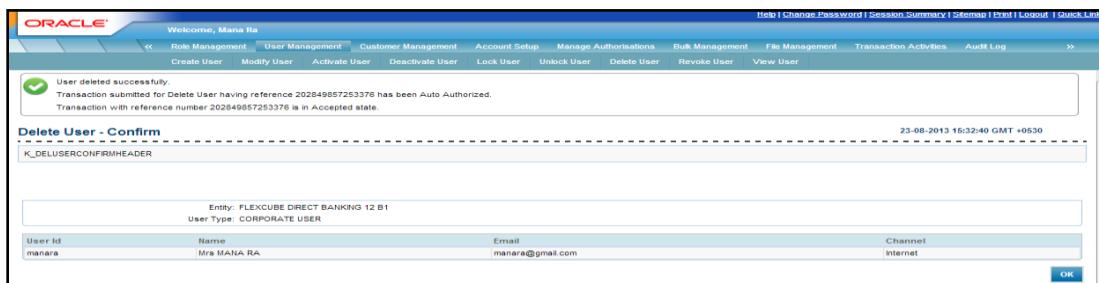
Delete User - Verify



User Id: manara Name: Mrs. MANA RA Email: manara@gmail.com Channel: Internet

7. Click the **Confirm** button. The system displays the **Delete User- Confirm** screen with the status message.
OR
Click the **Change** button to navigate to the previous screen.

Delete User - Confirm



User deleted successfully.
Transaction submitted for Delete User having reference 202849857253376 has been Auto Authorized.
Transaction with reference number 202849857253376 is in Accepted state.

User Id: manara Name: Mrs. MANA RA Email: manara@gmail.com Channel: Internet

8. Click the **OK** button. The system displays the **Delete User** screen.

6.8. Revoke User

Using this option, the corporate administrator can revoke any user deleted earlier. If the search criterion is not specified, then it displays all the records under the particular user type. The administrator can revoke a user once a user is re-inducted to the system.

To Revoke a deleted User

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Revoke User**. The system displays the **Revoke User** screen.

Revoke User

Field Description

Field Name	Description
User Type	[Mandatory, Dropdown] Select the user type from the drop-down list
First Name	[Optional, Drop-Down, Alphanumeric, 20] Select the search criteria for the first name from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains The search clause helps in enhancing the search criteria by indicating the position of the characters entered in the adjacent field.

Type the search string in the adjacent field.

For Example: If the user selects the search criteria as **Starts With**, and enters **A** in the adjacent field, then the system displays all the customers' first names starting with **A**.

Field Name	Description
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With, and enters E in the adjacent field, then the system displays all the customers' last names starting with E.</p>
User Id	<p>[Optional, Drop-Down, Alphanumeric, 16]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With, and enters A in the adjacent field, then the system displays all the user IDs starting with A.</p>
Email	<p>[Mandatory, UNIQUE, Drop-Down, Alphanumeric, 100]</p> <p>Select the search criteria for the email ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example: If the user selects the search criteria as Starts With, and enters L in the adjacent field, then the system displays all the email IDs starting with L.</p> <div style="border: 1px solid black; padding: 5px; background-color: #e0f2f1;"> <p>Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.</p> </div>

Field Name	Description
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Date Created from	[Optional, Pick list] Select the created from date from the pick list for search criteria.
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Date Created To	[Optional, Pick list] Select the created to date from the pick list for search criteria.
-----------------	---

3. Enter the search criteria.
4. Click the **Search** button. The system displays the **Revoke User** screen with the search results.

Revoke User

Field Description

Field Name	Description
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Entity	[Display] This field displays the name of the entity.
--------	--

User Type	[Display] This field displays the type of the user.
-----------	--

User Id	[Display] This column displays the user ID. Click the appropriate user ID link to view the details of a particular user. Click the adjacent check box to select the appropriate user ID.
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Field Name	Description
Email	<p>[Display, UNIQUE] This column displays the email ID of the user.</p> <p>Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.</p>

Channel	[Display] This column displays the banking channel through which the user performs the transactions.
---------	---

Name	[Display] This column displays the name of the user.
------	---

5. Select the **User ID** check box to revoke the user.
OR
Click the **User ID** hyperlink to view the user profile.
6. Click the **Revoke User** button. The system displays the **Revoke User - Verify** screen.

Revoke User - Verify

The screenshot shows the Oracle User Management interface. The top navigation bar includes links for Help, Change Password, Session Summary, Stamps, Print, Logout, and Quick Links. The main menu has categories like Role Management, User Management, Customer Management, Account Setup, Manage Authorisations, Bulk Management, File Management, Transaction Activities, and Audit Log. Under User Management, sub-links are Create User, Modify User, Activate User, Deactivate User, Lock User, Unlock User, Delete User, Revoke User, and View User. The current page is 'Revoke User - Verify'. The header displays the user's name, 'Welcome, Mana Ra'. The main content area shows a user profile for 'manara'. The profile includes fields for User Id (manara), Name (Mrs MANA RA), Email (manara@gmail.com), and Channel (Internet). A checkbox labeled 'User ID' is checked. At the bottom of the screen are 'Change' and 'Confirm' buttons.

7. Click the **Confirm** button. The system displays the **Revoke User- Confirm** screen with the status message.
OR
Click the **Change** button to select another user.

Revoke User - Confirm

The screenshot shows the Oracle User Management interface. The top navigation bar includes links for Help, Change Password, Session Summary, Stamps, Print, Logout, and Quick Links. The main menu has categories like Role Management, User Management, Customer Management, Account Setup, Manage Authorisations, Bulk Management, File Management, Transaction Activities, and Audit Log. Under User Management, sub-links are Create User, Modify User, Activate User, Deactivate User, Lock User, Unlock User, Delete User, Revoke User, and View User. The current page is 'Revoke User - Confirm'. The header displays the user's name, 'Welcome, Mana Ra'. The main content area shows a success message: 'User revoked successfully. Transaction submitted for Revoke User having reference 159396747253393 has been Auto Authorized. Transaction with reference number 159396747253393 is in Accepted state.' Below this message, a user profile for 'manara' is shown with fields: User Id (manara), Name (Mrs MANA RA), Email (manara@gmail.com), and Channel (Internet). At the bottom of the screen is an 'OK' button.

8. Click the **OK** button. The system displays the **Revoke User** screen.

6.9. View User

This option allows the bank admin/customer admin to view the users. If the search criteria is not specified then it displays all the records under the particular user type.

To View a User

9. Logon to the **Internet Banking** application.
10. Navigate through the menus to **Admin Transactions > View User**. The system displays the **View User** screen.

View User

Field Description

Field Name	Description
User Type	[Mandatory, Drop down] Select the user type from the drop down.
First Name	[Optional, Drop-Down, Alphanumeric, 18] Select the search criteria for the first name from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains Type the search string in the adjacent field.

For Example:

If the user selects the search criteria as **Starts With** and enters **A** in the adjacent field, then the system displays all the customer first names starting with **A**.

Field Name	Description
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 18]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If the user selects the search criteria as Starts With and enters E in the adjacent field, then the system displays all the customer last names starting with E.</p>
User Id	<p>[Optional, Drop-Down, Alphanumeric, 18]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If the user selects the search criteria as Starts With and enters 1 in the adjacent field, then the system displays all the user ID's starting with 1.</p>
Email	<p>[Mandatory, UNIQUE, Drop-Down, Alphanumeric, 18]</p> <p>Select the search criteria for the email ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If the user selects the search criteria as Starts With and enters L in the adjacent field, then the system displays all the email ID's starting with L.</p> <p>Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.</p>

Field Name	Description
------------	-------------

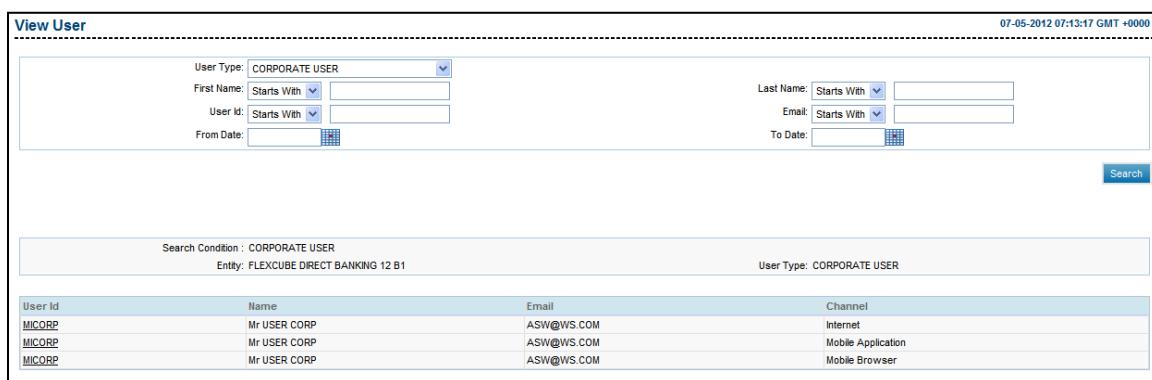
From Date	[Optional, Pick list] Select the created from date from the pick list for search criteria.
------------------	---

To Date	[Optional, Pick list] Select the created to date from the pick list for search criteria.
----------------	---

11. Enter the search criteria.

12. Click the **Search** button. The system displays the **View User** screen with the search result.

View User



The screenshot shows the 'View User' screen with the following details:

- Search Criteria:**
 - User Type: CORPORATE USER
 - First Name: Starts With [dropdown] [text input]
 - User Id: Starts With [dropdown] [text input]
 - From Date: [text input] [calendar icon]
 - Last Name: Starts With [dropdown] [text input]
 - Email: Starts With [dropdown] [text input]
 - To Date: [text input] [calendar icon]
- Buttons:** Search
- Search Condition:** CORPORATE USER
- Entity:** FLEXCUBE DIRECT BANKING 12 B1
- User Type:** CORPORATE USER
- Results Table:**

User Id	Name	Email	Channel
MICORP	Mr USER CORP	ASW@WS.COM	Internet
MICORP	Mr USER CORP	ASW@WS.COM	Mobile Application
MICORP	Mr USER CORP	ASW@WS.COM	Mobile Browser

Field Description

Field Name	Description
------------	-------------

Entity	[Display] This field displays the name of the entity.
---------------	--

User Type	[Display] This field displays the type of the user.
------------------	--

User ID	[Display] This column displays the user ID.
----------------	--

Name	[Display] This column displays the name of the user.
-------------	---

Email	[Display, UNIQUE] This column displays the email ID of the user.
--------------	---

Note: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.

Field Name	Description
------------	-------------

Channel	[Display] This column displays the transaction operation channel.
---------	--

13. Click the hyperlink of the **User ID** column to view the user details. The system displays the **View User** screen with the details of the selected user id.

View User

View User								07-05-2012 07:15:42 GMT +0000																																								
<table border="1"> <tr> <td>Entity: FLEXCUBE DIRECT BANKING 12 B1</td> <td>User Type: CORPORATE USER</td> </tr> <tr> <td>Channel: Internet</td> <td></td> </tr> </table>								Entity: FLEXCUBE DIRECT BANKING 12 B1	User Type: CORPORATE USER	Channel: Internet																																						
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<table border="1"> <tr> <td colspan="2">User Profile</td> </tr> <tr> <td>Date of Birth: 03-01-1964 00:00:00</td> <td></td> </tr> <tr> <td>Name: Mr USER CORP</td> <td></td> </tr> <tr> <td>Address: 102 SW STREETS</td> <td></td> </tr> <tr> <td>Phone Number: 7676212121</td> <td>City: LONDON</td> </tr> <tr> <td>Fax No:</td> <td>State: BRITAN</td> </tr> <tr> <td>User BTD Mapping Required: No</td> <td>Country: BRITAN</td> </tr> <tr> <td>Limits Package: Applicable Limits</td> <td>Zip/Postal Code:</td> </tr> <tr> <td>Terms and Conditions Accepted: Yes</td> <td>Email: ASW@WS.COM</td> </tr> <tr> <td>T&C Last Action Date Time: 04-05-2012 13:36:47</td> <td>Activation Status: Yes</td> </tr> <tr> <td></td> <td>Terms and Conditions Decline Count: 0</td> </tr> <tr> <td></td> <td>Login Layout Style: Missing data map entry for app A1, data name LOGIN_LAYOUT_STYLES, data value null, lang eng, device 01</td> </tr> </table>								User Profile		Date of Birth: 03-01-1964 00:00:00		Name: Mr USER CORP		Address: 102 SW STREETS		Phone Number: 7676212121	City: LONDON	Fax No:	State: BRITAN	User BTD Mapping Required: No	Country: BRITAN	Limits Package: Applicable Limits	Zip/Postal Code:	Terms and Conditions Accepted: Yes	Email: ASW@WS.COM	T&C Last Action Date Time: 04-05-2012 13:36:47	Activation Status: Yes		Terms and Conditions Decline Count: 0		Login Layout Style: Missing data map entry for app A1, data name LOGIN_LAYOUT_STYLES, data value null, lang eng, device 01																	
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CORPORATE MOBILE APPLICATION	Mobile Application																																															
<table border="1"> <tr> <td colspan="3">Mapped Customer</td> </tr> <tr> <th>Customer Id</th> <th>Customer Type</th> <th>Is Primary</th> </tr> <tr> <td>004000111</td> <td>FLEXCUBE DIRECT BANKING-Bank Customer</td> <td>Yes</td> </tr> </table>								Mapped Customer			Customer Id	Customer Type	Is Primary	004000111	FLEXCUBE DIRECT BANKING-Bank Customer	Yes	Back																															
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14. Click the **Back** button. The system displays the **View User** screen.

15. Click the [Limits](#) hyperlink to view the applicable limits to the user.

7. Customer Management

7.1. Customer Profile

Using the Customer Profile option, the corporate administrator can view and modify customer profiles of his/her own primary customer id.

To View or Modify the Customer Profile

Log on to the **Internet Banking** application.

1. Navigate through the menus to **Admin Transactions > Customer Profile**. The system displays **Customer Profile- View** screen.

Customer Profile - View



2. Click the **Modify** button. The system displays the **Customer Profile - Update** screen.

Customer Profile - Update

Field Description

Field Name	Description
Entity	[Display] This field displays the name of entity.
User Type	[Display] This field displays the type of user.
Customer Id	[Optional button] Click the revalidate button to revalidate the customer profile details.
Customer Name	[Display] This column displays the name of the customer.

Field Name	Description
Authorization Type	<p>[Mandatory, Drop-Down]</p> <p>Select the authorization type for the customer profile from the drop-down list.</p> <p>The options are</p> <ul style="list-style-type: none"> • Non-Sequential • Sequential <p>Zero</p>

3. Click the **Financial Information** tab. The system displays the Financial information screen.

Customer Profile-Initiate- Financial Information

Field Description

4. Click the **Other information** Tab. The system displays the other information screen.

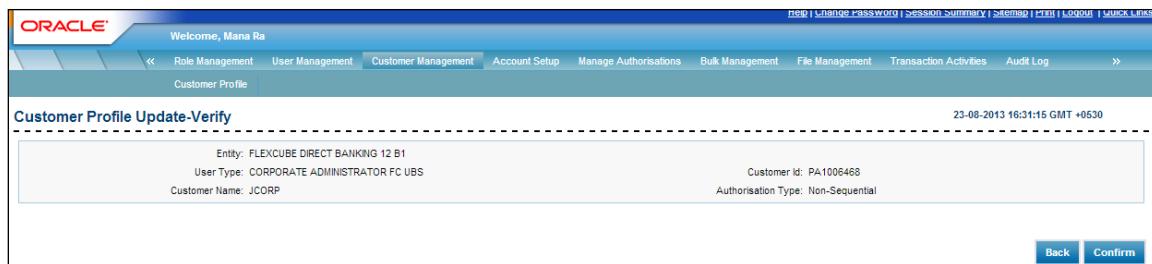
Customer Profile-Initiate- Other Information

Field Description

5.

6. Click the **Update** button. The system displays the **Customer Profile Update – Verify** screen.
 OR
 Click the **Back** button to navigate to the previous screen.

Customer Profile Update-Verify



Customer Profile Update-Verify

Entity: FLEXCUBE DIRECT BANKING 12 B1
 User Type: CORPORATE ADMINISTRATOR FC UBS
 Customer Name: JCORP

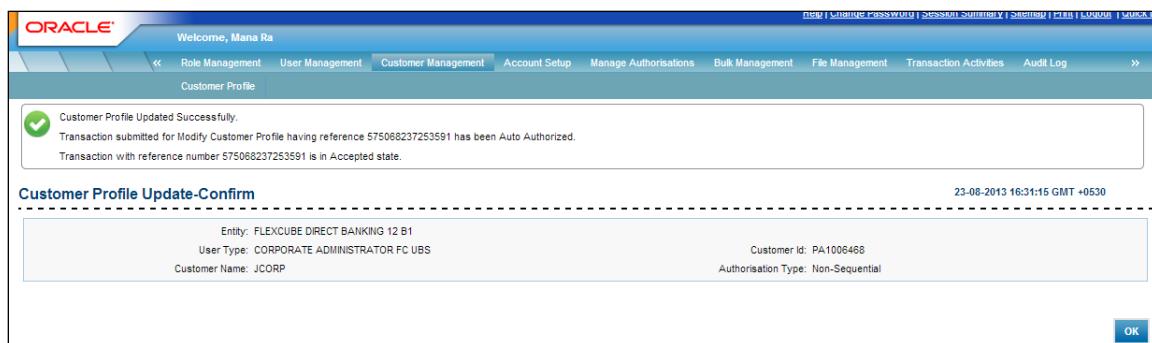
Customer Id: PA1006468
 Authorisation Type: Non-Sequential

23-08-2013 16:31:15 GMT +0530

Back Confirm

7. Click the **Confirm** button. The system displays the **Customer Profile Update – Confirm** screen.
 OR
 Click the **Back** button to navigate to the previous screen.

Customer Profile Update-Confirm



Customer Profile Updated Successfully.
 Transaction submitted for Modify Customer Profile having reference 575068237253591 has been Auto Authorized.
 Transaction with reference number 575068237253591 is in Accepted state.

Customer Profile Update-Confirm

Entity: FLEXCUBE DIRECT BANKING 12 B1
 User Type: CORPORATE ADMINISTRATOR FC UBS
 Customer Name: JCORP

Customer Id: PA1006468
 Authorisation Type: Non-Sequential

23-08-2013 16:31:15 GMT +0530

OK

8. Click the **OK** button. The system displays the **Customer Profile-View** screen.

8. Account Setup

8.1. Account Mapping Setup

Using the **Account Mapping Setup** option, a corporate administrator can define the account transaction access rights for a user for different channels.

There are two types of access rights that can be defined for an account:

- Inquiry
- Transaction

Access can be defined for individual channels that available in the setup or for all the channels. The account access also can be defined for each transaction available in the system.

To setup an account.

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Account Setup**. The system displays the **Account Mapping Setup** screen.

Account Mapping Setup

Field Description

Field Name	Description
Setup Accounts For	[Mandatory, Drop-Down] Select the type of user for whom the account mapping is to be set up.
User	
First Name	[Optional, Drop-Down, Alphanumeric, 18] Select the search criteria for the first name from the drop-down list. The options are: <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains The search clause helps in enhancing the search criteria by

Field Name	Description
	indicating the position of the characters entered in the adjacent field.
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With , and enter A in the adjacent field, then the system displays all the customers' first names starting with A .
Last Name	[Optional, Drop-Down, Alphanumeric, 18]
	Select the search criteria for the last name from the drop-down list.
	The options are:
	<ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With , and enter E in the adjacent field, then the system displays all the customers' whose last names starting with E .
User Id	[Optional, Drop-Down, Alphanumeric, 18]
	Select the search criteria for the user ID from the drop-down list.
	The options are:
	<ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains
	Type the search string in the adjacent field.
	For Example:
	If you select the search criteria as Starts With and enter 1 in the adjacent field, then the system displays all the user IDs starting with 1 .
Email	[Mandatory, UNIQUE , Drop-Down, Alphanumeric, 18]
	Select the search criteria for the email ID from the drop-down list.
	The options are:
	<ul style="list-style-type: none"> • Starts With

Field Name

Description

- Ends With
- Equals
- Contains

Type the search string in the adjacent field.

For Example:

If you select the search criteria as **Starts With** and enter **L** in the adjacent field, then the system displays all the email IDs starting with **L**.

Note: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.

3. Enter the appropriate information in the relevant fields.
4. Click the **Search** button. The system displays the **Account Mapping Setup** screen with the search result.

Account Mapping Setup

User Id	User Name	Email	Customer Id	Customer Name	Customer Type
sagtest12	Mr sagar test user	testdiscard@oracle.com	PA1006468	JCORP	Customer
testsag123	Mr sagar test123	testdiscard@oracle.com	PA1006468	JCORP	Customer
saguser12	Mr saguser2	testdiscard@oracle.com	PA1006468	JCORP	Customer
JAYACORP1	Miss JAYAP	keki.gupte@oracle.com	PA1006468	JCORP	Customer
manara	Mrs Manara	manara@gmail.com	PA1006468	JCORP	Customer
ManasaRao	Mrs ManasaKhan	manasarao@gmail.com	PA1006468	JCORP	Customer
sagcorp	Mr sagarcorp user	sagar.patange@oracle.com	PA1006468	JCORP	Customer
KGCORP	Mrs KETKIGUPTA	KETKIGUPTA@ORACLE.COM	PA1006468	JCORP	Customer
ndsouzacorp	Mr NelsonDsouza	nelson.dsouza81@gmail.com	PA1006468	JCORP	Customer
MUSTU01	Mr MustafaGari	mustafa.gari@oracle.com	PA1006468	JCORP	Customer
JAYACORP2	Miss JAYAP	jayaprabha.pila@oracle.com	PA1006468	JCORP	Customer
JAYACORP3	Miss JAYAP3	jayaprabha.pila@oracle.com	PA1006468	JCORP	Customer
sagint	Mr sagarint B1	testdiscard@oracle.com	PA1006468	JCORP	Customer
KGCORP1	Mrs KETKIGUPTA	KETKIGUPTA@ORACLE.COM	PA1006468	JCORP	Customer

Column Description

Column Name	Description
User Id	[Display] This column displays the user ID.
User Name	[Display] This column displays the name of the user.
Email	[Display, UNIQUE] This column displays the email ID of the user. <div style="border: 1px solid black; padding: 5px;">Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.</div>
Customer Id	[Display] This column displays the customer ID.
Customer Name	[Display] This column displays the name of the customer.
Customer Type	[Display] This column displays the type of the customer.
<p>5. Click the option button adjacent to the user ID's.</p> <p>6. Click the Select button. The system displays the Initiate Account Mapping Setup screen.</p> <p>7. Select the appropriate check box(es).</p>	

Initiate Account Mapping Setup

8. Click on the Inquiries or Transactions. Various options will be available based on the account type. Accounts and transactions available for mapping will be displayed on clicking an option.
9. Click the check box to select the transaction.
10. Click the **Submit** button. The system displays the **Account Mapping Setup - Verify** screen with the status message.

OR

Click the **Cancel** button to navigate to the previous screen.

Account Mapping Setup - Verify

11. Click the **Confirm** button. The system displays the **Account Mapping Setup - Confirm** screen with the status message.

OR

Click the **Back** button to navigate to the previous screen.

Account Mapping Setup - Confirm

12. Click the **OK** button. The system displays the **Account Mapping Setup** screen.

9. Authorization Management

9.1. Maintain User List

Using the **Maintain User List** option, the corporate administrator can maintain the user list for the selected user type and entity.

To maintain a user list.

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Maintain User List**. The system displays the **Maintain User List** screen.

Maintain User List

Field Description

Field Name	Description
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of the user.
Customer Id	[Display] This field displays the customer ID
Existing List	[Optional, Radio Button, Drop-Down] Select the Existing List radio button to add the user to the existing list. Select the list name from the drop-down list. This field is enabled if the Existing list radio button is selected.

Field Name	Description
New List	<p>[Optional, Radio Button, Alphanumeric, 15]</p> <p>Select the New List radio button to enter the name of the new list.</p> <p>Type the name of the new list in the adjacent field.</p> <p>This field is enabled if the New list radio button is selected.</p>
Unassigned Users	<p>[Display]</p> <p>This field displays the unassigned users.</p> <p>To select multiple (consecutive) users in the list, use SHIFT plus the Up/Down arrow keys.</p> <p>To select multiple (non-consecutive) users in the list, use CTRL plus mouse click.</p> <p>Click > to move the selected users to the Assigned Users list.</p> <p>User can also click >> to move all the users from the Unassigned Users list to the Assigned Users list in a single attempt.</p>
Assigned Users	<p>[Display]</p> <p>This field displays the assigned users.</p> <p>To select multiple (consecutive) users in the list, use SHIFT plus the Up/Down arrow keys.</p> <p>To select multiple (non-consecutive) users in the list, use CTRL plus mouse click. Click < to move the selected users back to the Unassigned Users list.</p> <p>User can also click << to move all the users from the Assigned Users list to the Assigned Users list in a single attempt.</p> <p>At least one user must be selected.</p>

3. Select the user and click the **>** button. The user ID is displayed in the **Assigned Users** field.
OR
Select the user and click the **<** button. The user ID is displayed in the **Unassigned Users** field.
OR
Click the **>>** button to view all the users in the **Assigned Users** field.
OR
Click the **<<** button to clear all the users from the **Assigned Users** field
4. Click the **Save** button. The system displays the **Maintain User List - Verify** screen.

Maintain User List - Verify

5. Click the **Confirm** button. The system displays the **Maintain User List - Confirm** screen with the status message.

OR

Click the **Back** button to navigate to the previous screen.

Maintain User List - Confirm

6. Click the **OK** button. The system displays the **Maintain User List** screen.

9.2. Manage Rules

Using the **Manage Rules** option, the corporate administrator can manage the authorisation rules.

To manage a rule

1. Logon to the **Internet Banking** application.
2. Navigate through the menus to **Admin Transactions > Manage Rule**. The system displays the **Manage Rules** screen.

Manage Rules

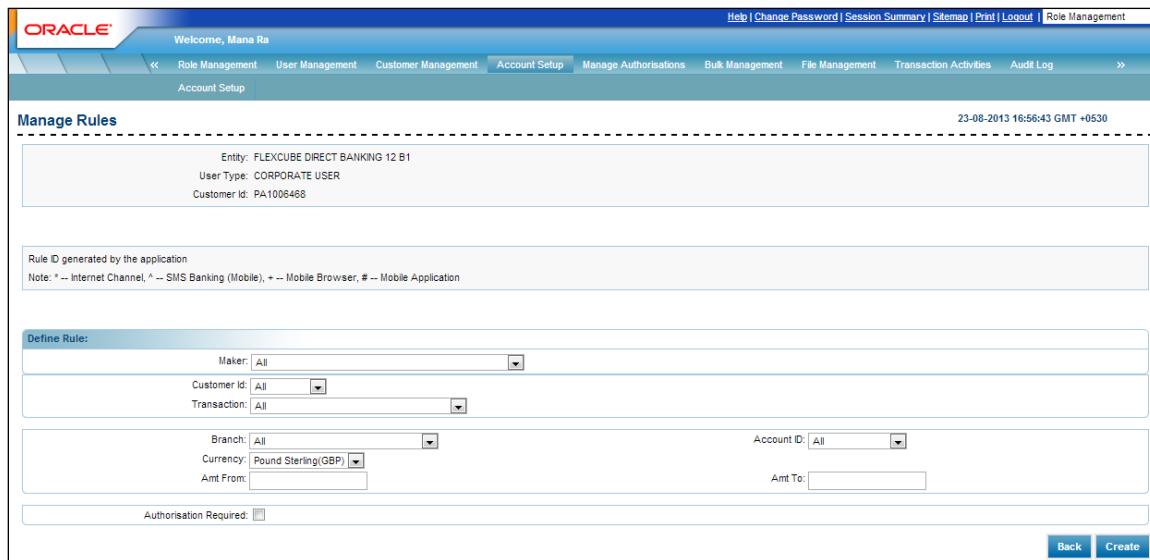


The screenshot shows the 'Manage Rules' screen in the Oracle Internet Banking application. The top navigation bar includes links for Help, Change Password, Session Summary, Sitemap, Print, Logout, and Role Management. Below the navigation is a sub-menu with links for Role Management, User Management, Customer Management, Account Setup, Manage Authorisations, Bulk Management, File Management, Transaction Activities, and Audit Log. The main content area is titled 'Manage Rules' and shows a table with a single row. The row contains the text 'User Type: CORPORATE USER'. At the bottom of the screen are 'View | Modify' and 'Create' buttons.

Field Description

Field Name	Description
User Type	<p>[Display]</p> <p>This field displays the user type for which the rule is to be created.</p> <p>3. Click the View/ Modify button. The system displays the Manage Rules screen with the search result.</p> <p>OR</p> <p>Click the Create button. The system displays the Manage Rules - Create screen</p>

Manage Rules



The screenshot shows the 'Manage Rules - Create' screen. The top navigation bar and sub-menu are identical to the previous screenshot. The main content area is titled 'Manage Rules' and contains a 'Define Rule:' section. The 'Define Rule:' section includes dropdown menus for 'Maker' (All), 'Customer Id' (All), 'Transaction' (All), 'Branch' (All), 'Currency' (Pound Sterling(GBP)), 'Amt From' (empty), 'Account ID' (All), and 'Amt To' (empty). Below the 'Define Rule:' section is a checkbox for 'Authorisation Required'. At the bottom of the screen are 'Back' and 'Create' buttons.

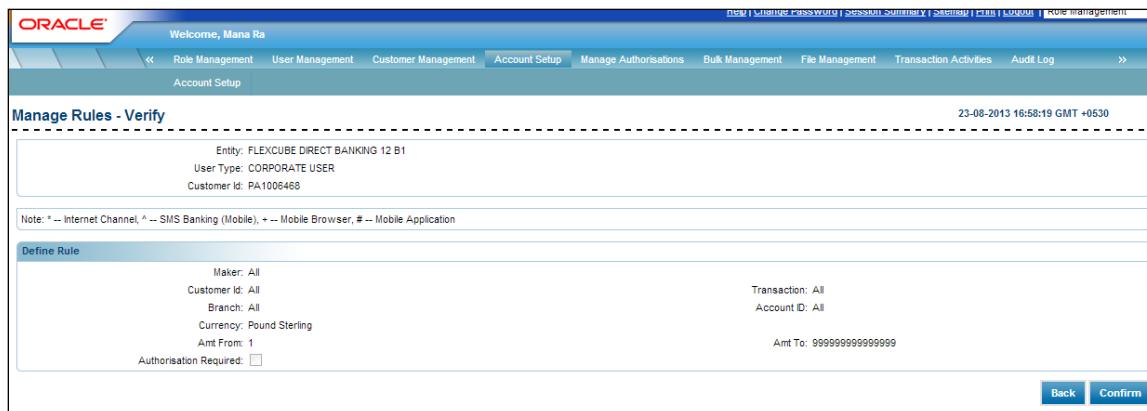
Field Description

Field Name	Description
Entity	[Display] This field displays the name of the entity.
User Type	[Display] This field displays the type of the user.
Customer Id	[Display] This field displays the customer ID.
Define Rule	
Maker	[Optional, Drop-Down] Select the maker user from the drop-down list. If no maker user ID is specified, then this rule is applied to all the users for the selected corporate ID.
Customer Id	[Optional, Drop-Down] Select the customer ID from the drop-down list.
Transaction	[Optional, Drop-Down] Select the type of transaction from the drop-down list.
Branch	[Optional, Drop-Down] Select the branch from the drop-down list. The drop-down lists all the branches where the linked accounts are opened.
Account ID	[Optional, Drop-Down] Select the account ID from the drop-down list.
Currency	[Mandatory, Drop-Down] Select the currency from the drop-down list in which the authorization limit is to be defined.
Amt From	[Mandatory, Numeric, 11] Type the minimum transaction amount. Enter this amount, if amount-based authorisation criterion is to be set.
Amt To	[Mandatory, Numeric, 11] Type the maximum transaction amount. Enter this amount, if amount-based authorisation criterion is to be set.
Authorization Required	[Optional, Check Box] Select the Authorization Required check box to set the rule for authorization.

Field Name	Description
List ID	<p>[Conditional, Drop-Down] Select the list ID from the drop-down list.</p> <p>This field is displayed if you select the Authorization Required check box.</p> <p>A total of five authorizers for authorization of the selected transaction can be defined</p>

4. Enter the relevant details.
5. Click the **Create** button. The system displays the **Manage Rules - Verify** screen.
OR
Click the **Back** button to return to the previous screen.

Manage Rules - Verify



The screenshot shows the Oracle Manage Rules - Verify screen. The top navigation bar includes links for Role Management, User Management, Customer Management, Account Setup, Manage Authorisations, Bulk Management, File Management, Transaction Activities, and Audit Log. The main content area is titled 'Manage Rules - Verify' and shows the following details:

- Entity: FLEXCUBE DIRECT BANKING 12 B1
- User Type: CORPORATE USER
- Customer Id: PA1006468
- Date: 23-08-2013 16:58:19 GMT +0530
- Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Mobile Browser, # -- Mobile Application
- Define Rule section with filters:
 - Maker: All
 - Customer Id: All
 - Branch: All
 - Currency: Pound Sterling
 - Amt From: 1
 - Authorisation Required:
 - Transaction: All
 - Account ID: All
 - Amt To: 9999999999999999
- Buttons: Back, Confirm

6. Click the **Confirm** button. The system displays the **Manage Rules - Confirm** screen with the status message.
OR
Click the **Back** button to navigate to the previous screen.

Manage Rules - Confirm

7. Click the **Create Another Rule** button to create another rule.
 OR
 Click the **OK** button. The system displays the **Manage Rules** screen.

Manage Rules (Modify)

Field Description

Field Name	Description
Entity	[Display] This field displays the name of the entity.

Field Name	Description
User Type	[Display] This field displays the type of the user.
Customer Id	[Display] This field displays the customer ID.
Manage Rules- View	
Maker	[Optional, Drop-Down] Select the maker user from the drop-down list. If no maker user ID is specified, then this rule is applied to all the users for the selected corporate ID.
Customer Id	[Optional, Drop-Down] Select the customer ID from the drop-down list.
Transaction	[Mandatory, Drop-Down] Select the type of transaction from the drop-down list.
Branch	[Optional, Drop-Down] Select the branch from the drop-down list. The drop-down lists all the branches where the linked accounts are opened.
Account ID	[Optional, Drop-Down] Select the account ID from the drop-down list.
Currency	[Mandatory, Drop-Down] Select the currency from the drop-down list in which the authorization limit is to be defined.
Amt From	[Optional, Numeric, 11] Type the minimum transaction amount. Enter this amount, if amount-based authorisation criterion is to be set.
Amt To	[Optional, Numeric, 11] Type the maximum transaction amount. Enter this amount, if amount-based authorisation criterion is to be set.
Authorization Required	[Optional, Check Box] Select the Authorization Required check box to set the rule for authorization.

Field Name	Description
List ID	<p>[Conditional, Drop-Down] Select the list ID from the drop-down list.</p> <p>This field is displayed if you select the Authorization Required check box.</p> <p>A total of five authorizers for authorization of the selected transaction can be defined</p>

8. Enter the relevant details.
9. Click the **Search** button. The system displays the **Manage Rules Search** screen.
OR
Click the **Back** button to return to the previous screen.

Manage Rules Search

The screenshot shows the Oracle Manage Rules Search interface. At the top, there is a header bar with various navigation links and a timestamp (23-08-2013 17:00:56 GMT +0530). Below the header, the main content area is divided into sections:

- Manage Rules:** Displays basic user information: Entity: FLEXCUBE DIRECT BANKING 12 B1, User Type: CORPORATE USER, Customer Id: PA1006468.
- Note:** A note indicating channel types: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Mobile Browser, # -- Mobile Application.
- Manage Rules - View:** A search form with fields for Maker (All), Customer Id (All), Transaction (All), Branch (All), Currency (Pound Sterling(GBP)), Amt From (1.00), and Amt To (999,999,999,999.00). There is also a checkbox for 'Authorisation Required'.
- List of Rules:** A table showing a list of rules with columns: Rule ID, Maker, Transaction, Customer Id, Branch, Account ID, Currency, Amt From, Amt To, Authorisation Required, and List ID. Two rules are listed:
 - 6855: All, All, All, All, All, Pound Sterling(GBP), 1.00, 999,999,999,999.00, False
 - 6852: All, All, All, All, All, Pound Sterling(GBP), 1.00, 999,999,999,999.00, False

10. Click the **Rule Id** link to view the details and modify the rule
OR
Select the **check box** of Rule id and click the delete button. The system displays the verify and confirm screen for delete.
11. Change the details of the Manage rules and click the modify button, the system displays the **Manage Rules Verify** screen.

OR

Click the **Back** button to return to the previous screen.**Manage Rules - Verify**

Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: CORPORATE USER
Customer Id: PA1006468

Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Mobile Browser, # -- Mobile Application

List of Rules

Rule ID	Maker	Transaction	Customer ID	Branch	Account ID	Currency	Amt From	Amt To	Authorisation Required	List ID					
6555	*	All	All	All	All	Pound Sterling	1.00	999,999,999,999.00	False						

Back **Confirm**

12. Click the **Confirm** button. The system displays the **Manage Rules - Confirm** screen with the status message.

OR

Click the **Back** button to navigate to the previous screen.**Manage Rules - Confirm**

Rule Deletion Successful.
Transaction submitted for Delete Authorization Rules having reference 440085684253630 has been Auto Authorized.
Transaction with reference number 440085684253630 is in Accepted state.

23-08-2013 17:03:47 GMT +0530

Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: CORPORATE USER
Customer Id: PA1006468

Note: * -- Internet Channel, ^ -- SMS Banking (Mobile), + -- Mobile Browser, # -- Mobile Application

List of Rules

Rule ID	Maker	Transaction	Customer ID	Branch	Account ID	Currency	Amt From	Amt To	Authorisation Required	List ID					
6555	*	All	All	All	All	Pound Sterling	1.00	999,999,999,999.00	False						

OK

13. Click the **Modify Another** button to Modify another rule.

OR

Click the **OK** button. The system displays the **Manage Rules** screen.

10. Bulk Management

10.1. Bulk Registration

This option allows you to register for bulk file upload. Using this option you can access the Bulk file templates to view and assign. You can also view the list of bulk registration created on earlier occasions.

For Bulk Registration:

Navigate through **Bulk Management > Bulk Registration**.

Bulk Registration

Bulk Identifier	Bulk Description	Date of Creation
SDSCSVBN	SDSC RECORD INTERNAL CSV	08-07-2013 16:20:12

Field Description

Field Name	Description
Entity	[Mandatory, Drop-Down] Select the entity from the drop-down list.
Customer Id	[Mandatory, Alphanumeric, 20] Type the customer ID
Customer Id	[Display] This column displays the customer ID.
Customer Description	[Display] This column displays the customer name.
Customer details	
Bulk identifier	[Display] This column displays the Bulk identifier.
Bulk Description	[Display] This column displays the Bulk description.
Date of Creation	[Display] This column displays the date of creation of bulk Registration.

1. Click the **New Bulk Registration** button. The system displays the **New Bulk Registration** screen OR

Click the **Cancel** button to navigate to the previous screen OR

Click the **Edit** link to make changes in the bulk registration OR
 Click the **Bulk Identifier Hyperlink** to view the details of the Bulk registration.

New Bulk Registration

The screenshot shows the Oracle Bulk Management interface. The top navigation bar includes links for Help, Change Password, Session Summary, Sitemap, Print, Logout, and Role Management. The main menu has categories like Role Management, User Management, Customer Management, Account Setup, Manage Authorizations, Bulk Management, File Management, Transaction Activities, and Audit Log. The current page is 'New Bulk Registration'. The Entity field is set to 'FLEXCUBE Direct Banking 12.81' with Customer ID 'PA1008468' and Customer Description 'JCOPR'. The Bulk Identifier field is empty. The Bulk Description field is also empty. The Transaction Type is 'Bulk Domestic Transfer'. The Payment Type is 'Non Financial'. The Authorization field is set to 'File'. The Bulk Tech Info section shows Processor as 'Default Processor', Pre Processor as 'Default Pre Processor', and Decrypt Processor as 'No Encryption No Check Sum'. The Step Information (Details) section lists various processing steps: Received, Decrypt, Pre Process (Validate and Enrich), Authorization, Processing (Transaction Processing), Response Generation, and Completed. The 'Note' at the bottom of this section specifies that Mobile No and Email fields accept commas as separators. At the bottom right are 'Next' and 'Cancel' buttons.

Field Description

Field Name	Description
Selected Customer	
Entity	[Display] This field displays the name of the Entity.
Customer Id	[Display] This field displays the customer ID.
Customer Description	[Display] This field displays the description of the Customer.
General	
Bulk Identifier	[Mandatory, Alphanumeric, 10] Type the bulk type code for the selected customer ID
Bulk Description	[Mandatory, Alphanumeric, 50]

Field Name	Description
	Type the bulk type description for the selected customer ID
Payment Type	<p>[Optional, Drop-Down]</p> <p>Select the payment type from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Single Debit Single Credit <p>It is an accounting entry type at the host system.</p>
Transaction Type	<p>[Optional, Drop-Down]</p> <p>Select the transaction type from the drop-down list.</p>
Authorization Limit and Authorization	
Authorization	<p>[Optional, Drop-Down]</p> <p>Select the authorization criteria from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • File • Record
Bulk Tech Info	
Processor	<p>[Optional, Drop-Down]</p> <p>Select the processor from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Default Processor
Preprocessor	<p>[Optional, Drop-Down]</p> <p>Select the preprocessor from the drop-down list.</p>
Bulk File Template	<p>[Optional, Drop-Down]</p> <p>Select the bulk file template from the drop-down list.</p>
Decrypt Processor	<p>[Optional, Dropdown]</p> <p>Select the type of Encryption from the dropdown.</p> <p>The Options are:</p> <ul style="list-style-type: none"> • No checksum and No Encryption • Both checksum and Encryption • Checksum encryption • Encryption only

Field Name	Description
	<ul style="list-style-type: none"> Both checksum and Encryption Password Based Encryption <p>Note: Default available value is No Checksum and No Encryption. Functionality for other values need to be customized.</p>

Step information Details

Description	[Optional, Check box] Select the Description check box to select the description.
Mobile Number	[Optional, Numeric,12] Type the Mobile Number
Email	[Mandatory, UNIQUE , Alphanumeric,100] Type the Email Id of the Customer.

Note: Email ID is **UNIQUE** across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.

- Click the **Next** button. The system displays the **Bulk Registration - Verify** screen.
OR
Click the **Cancel** button to navigate to the previous screen.

Bulk Registration - Verify

Customer: Medcom, Maria B.
Customer Id: PA-1098468
Customer Description: JC09P

Entity: PL010105 Direct Banking 12.01
Customer Id: PA-1098468
Customer Description: JC09P

23-08-2013 17:38:46 GMT +0530

Reference Entities

General

Bulk Identifier: SDSCSVNF
Payment Type: Single Debit Single Credit
Bulk Description: SDSC CSV INTERNAL FILE
Transaction Type: Bulk Internal Transfer

Authorization Limit and Authorization

Bulk Tech Info

Processor: Default Processor
Pre Processor: Default Pre Processor
Bulk File Template: BULK_FILE_TEMPLATE_CDF
Debit Processor: No Encryption No Check Sum

Step Information (Details)

Description	Mobile No.	Email
Received		
Pre Process Validate and Enrich		
Authorization		
Processing Transaction Processing		
Response Generation		
Completed		

Confirm Cancel

3. Click the **Confirm** button. The system displays the **Bulk Registration - Confirm** screen with the status message OR
 Click the **Cancel** button to navigate to the previous screen.

Bulk Registration - Confirm

Transaction submitted for Bulk Registration having reference 53053166253694 has been Auto Authorized.
 Transaction with reference number 53053166253694 is in Accepted state.

Bulk Registration-Confirm

Entity: FLEXCUBE Direct Banking 12 B1
 Customer ID: PA1006468
 Customer Description: JCOP

Reference Entities

General

Bulk Identifier: SDSCSVNIF
 Payment Type: Single Debit Single Credit
 Bulk Description: SDSC CSV INTERNAL FILE
 Transaction Type: Bulk Internal Transfer

Authorization Limit And Authorization

Authorization: File

Bulk Tech Info

Processor: Default Processor
 Pre Processor: Default Pre Processor
 Bulk File Template: BULK_FILE_TEMPLATE_CSV
 Decrypt Processor: No Encryption No Check Sum

Step Information (Details)

Description: Received
 Mobile No.:
 Email:
 Recived
 Pre Process Validate and Enrich
 Authorization
 Processing Transaction Processing
 Response Generation
 Completed

Buttons:
 Register a new Bulk ID | OK

4. Click the **Register a New Bulk ID** button. The system displays the **Bulk Registration** screen OR
 Click the **Ok** button to return to the Bulk Registration Screen.

Bulk Registration Modify

Bulk Registration

Entity: FLEXCUBE Direct Banking 12 B1
 Customer ID: PA1006468
 Customer Description: JCOP

Customer Details		
Bulk Identifier	Bulk Description	Date of Creation
SDSCSVNIF	SDSC CSV INTERNAL FILE	23-08-2013 17:39:42
SDSCSVRN	SDSC RECORD INTERNAL CSV	08-07-2013 16:20:12

Buttons:
 New Bulk Registration | Cancel

5. Click the **Edit** link to edit the bulk registration. The system displays the **Edit Bulk Registration** screen.

Edit Bulk Registration

6. Enter the required changes
7. Click the **Submit** button. The system displays the **Edit Bulk Registration-verify** screen.
OR
Click the **Cancel** button to cancel the transaction.

Edit Bulk Registration- Verify

8. Click the **Confirm** button to confirm the transaction
OR
Click the **Cancel** button to cancel the editing.

Edit Bulk Registration- Confirm

9. Click the **OK** button to return to the Bulk Registration screen.

10.2. User BTID Map

Using this option you are allowed to assign the bulk file template. In addition it allows setting up of the sensitive data check. Mapping of BTID is a mandatory step for you to enable the step of uploading the file. You can map only bulk file templates which are mapped to the primary customer ID.

For Bulk Registration:

Navigate through **Bulk Management > User BTID Map**.

Note: If the **User BTID Mapping required** check box in **User Profile** is not selected, you would not be available in this transaction. All the Bulk Types mapped to the customer in **Bulk Registration** would be available by default. This option allows you to map/un map the bulk transaction ID's.

User BTID Map

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Select the user type from the drop-down list.
First Name	[Optional, Drop-Down, Alphanumeric, 20] Select the search criteria for the first name from the drop-down list. The options are: <ul style="list-style-type: none"> Starts With Ends With Equals Contains Type the search string in the adjacent field.

For Example:
If you select the search criteria as **Starts With** and enter **A** in the adjacent field, then the system displays all the customer first names starting with **A**.

Field Name	Description
Last Name	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the last name from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If you select the search criteria as Starts With and enter E in the adjacent field, then the system displays all the customer last names starting with E.</p>
User Id	<p>[Optional, Drop-Down, Alphanumeric, 16]</p> <p>Select the search criteria for the user ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If you select the search criteria as Starts With and enter 1 in the adjacent field, then the system displays all the user ID's starting with 1.</p>

Field Name	Description
Email	<p>[Mandatory, UNIQUE, Drop-Down, Alphanumeric, 100]</p> <p>Select the search criteria for the email ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the email ID's starting with L.</p> <div style="border: 1px solid #ccc; padding: 5px; background-color: #e0f2ff; margin-top: 10px;"> <p>Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.</p> </div>
Customer Id	<p>[Optional, Drop-Down, Alphanumeric, 20]</p> <p>Select the search criteria for the customer ID from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • Starts With • Ends With • Equals • Contains <p>Type the search string in the adjacent field.</p> <p>For Example:</p> <p>If you select the search criteria as Starts With and enter L in the adjacent field, then the system displays all the customer ID's starting with L.</p>
From Date	<p>[Optional, Date Picker]</p> <p>Select the from date for date range for the search criteria</p>
To Date	<p>[Optional, Date Picker]</p> <p>Select the to date for date range for the search criteria</p>
	<ol style="list-style-type: none"> 1. Enter the relevant information for the search criteria. 2. Click the Search button. The system displays the User BTID Map screen with the search result.

User BTID Map- Search Results

User ID	User Description	Email	Channel
JAYACORP2	Miss.JAYA P	jayapraba.pita@oracle.com	Internet
JAYACORP2	Miss.JAYA P	jayapraba.pita@oracle.com	Java Application Based Mobile
JAYACORP2	Miss.JAYA P	jayapraba.pita@oracle.com	Mobile Browser
JAYACORP1	Miss.JAYA P	ketki.gupte@oracle.com	Internet
JAYACORP1	Miss.JAYA P	ketki.gupte@oracle.com	Mobile Browser
JAYACORP1	Miss.JAYA P	ketki.gupte@oracle.com	Java Application Based Mobile
JAYACORP1	Miss.JAYA P	ketki.gupte@oracle.com	Mobile Browser
JAYACORP3	Miss.JAYA P3	jayapraba.pita@oracle.com	Java Application Based Mobile
JAYACORP3	Miss.JAYA P3	jayapraba.pita@oracle.com	Internet
KGCORP1	Mr.KETKI GUPTA	KETKI.GUPTA@ORACLE.COM	Internet
manara	Mr.S.MANARA RA	manara@gmail.com	Internet
ManasaRaRa	Mr.S.MANASA RAHAN	manasa.rahan@oracle.com	Internet
MrJAYA123	Mr.JAYA P Dahi	miss.jaya.dahi@gmail.com	Internet
ndesouzacorp	Mr.NELSON DSOUZA	nelson.dsouza11@gmail.com	Internet
ndesouzacorp	Mr.NELSON DSOUZA	nelson.dsouza11@gmail.com	Java Application Based Mobile
ndesouzacorp	Mr.NELSON DSOUZA	nelson.dsouza11@gmail.com	Mobile Browser
saouza12	Mr.SAGAR CORP USER	testdiscard@oracle.com	Internet
saouza12	Mr.SAGAR NITI B1	saag.nitib1@oracle.com	Internet
saouza12	Mr.SAGAR TEST123	testdiscard@oracle.com	Internet
saouza12	Mr.SAGAR TESTUSER	testdiscard@oracle.com	Internet

Field Description

Field Name	Description
Search Condition	[Display] This field displays the search condition.
Entity	[Display] This field displays the entity.
User Type	[Display] This field displays the user type.
User Details	
User Id	[Display] This field displays the user ID.
User Description	[Display] This field displays the user description.
Email	[Display, UNIQUE] This field displays the user's email address.
Note: Email ID is UNIQUE across all user of the application and validation is in place for the same. You may get an error if non-unique Email ID is entered.	
Channel	[Display] This field displays the user channel.

- Click the link below the **User Id** column. The system displays the **User BTID Map** screen.

User BTID Map

ORACLE®

Welcome, Mana Ra

Role Management User Management Customer Management Account Setup Manage Authorisations Bulk Management File Management Transaction Activities Audit Log

User BTID Map

Entity: FLEXCUBE DIRECT BANKING 12 B1
User Type: CORPORATE USER

23-08-2013 17:17:22 GMT +0530

User Details:

User Id: JAYACORP2 Name: Miss JAYA, P
Email:

Do you want to Map BTID Unmap BTID

Search Cancel

Field Name	Description
Do you want to	[Mandatory, Radio Button] Click the appropriate radio button to map/un map the BTID.

4. Click the appropriate Radio Button to select the BTID to be mapped/ unmapped.

5. Click the **Search** button. The system displays the **User BTID Map** screen.

User BTID Map

Field Description

Field Name	Description
BTIDs to be mapped	
Bulk Identifier	[Mandatory, Check Box] Select the check box adjacent to the Bulk Identifier column to map/un map a BTID.
Bulk Description	[Display] This column displays the description of the bulk identifier.
Sensitive Data Check	[Optional, Checkbox] This column displays the description of the bulk identifier.

6. Select the checkbox, the submit button gets enabled.
7. Click the **Submit** button. The system displays the **User BTID Map -Verify** screen.

User BTID Map – Verify

8. Click the **Confirm** button. The system displays the **User BTID Map - Confirm** screen with the status message
 OR
 Click the **Cancel** Button to cancel the BTIP Map transaction.

User BTID Map - Confirm

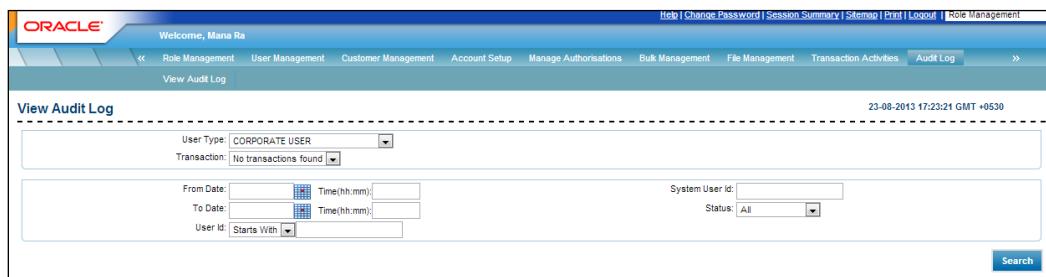
9. Click the **OK** button. The system displays the **User BTID Map** screen.

11. Audit Log

11.1. View Audit Log

This option allows to facilitate access control and supervision, an audit trail can be maintained for any task / transaction accessed by the user. A log is then recorded and can be accessed by the bank at any future date.

View Audit Log



The screenshot shows the Oracle Audit Log interface. At the top, there is a navigation bar with links: Help, Change Password, Session Summary, Stamp, Print, Logout, and Role Management. Below the navigation bar, the title 'View Audit Log' is displayed. The main area is titled 'View Audit Log' and shows the following search criteria:

- User Type: CORPORATE USER
- Transaction: No transactions found
- From Date: [empty]
- To Date: [empty]
- Time(hh:mm): [empty]
- System User Id: [empty]
- Status: All
- User Id: Starts With [empty]

A 'Search' button is located at the bottom right of the search area.

Field Description

Field Name	Description
User Type	[Mandatory, Drop-Down] Select the user type from the drop-down list.
Transaction Type	[Optional, Drop-Down] Select the transaction from the drop-down list.
From Date	[Optional, Pick List] Select the start date of the search criteria from the drop down list
Time	[Optional, Alphanumeric, 5] Type the time for from date in hh:mm format.
System User Id	[Optional, Input] Input the system user id of the user.
To Date	[Optional, Pick List] Select the end date of the search criteria from the drop down list
Time	[Optional, Alphanumeric, 5] Type the time for to date in hh:mm format.

Field Name	Description
Status	<p>[Mandatory, Drop-Down]</p> <p>Select the status of the transaction from the drop-down list.</p> <p>The options are:</p> <ul style="list-style-type: none"> • All • Failure • Session Failure • Success
User Id	<p>[Optional, Dropdown, Alphanumeric, 20]</p> <p>Select the search type option from the dropdown list and Type the user id as a search criterion.</p> <ol style="list-style-type: none"> 1. Select the user type. 2. Enter the search criteria. 3. Click the Search button. The system displays the View Audit Log screen with the search result.

View Audit Log

Transaction Name	Channel	User Id	Channel	Status	Transaction Date
Account Details	Internet Banking	JAYACORPI	Internet Banking	Success	05-06-2013 00:00:00
Account Details	Internet Banking	JAYACORPI	Internet Banking	Success	05-06-2013 00:00:00
Account Details	Internet Banking	JAYACORPI	Internet Banking	Success	05-06-2013 00:00:00
Alerts	Internet Banking	JAYACORPI	Internet Banking	Success	05-06-2013 00:00:00
Alerts	Internet Banking	JAYACORPI	Internet Banking	Success	05-06-2013 00:00:00
Domestic Account Transfer	Internet Banking	JAYACORPI	Internet Banking	Success	05-06-2013 00:00:00
International Account Transfer	Internet Banking	JAYACORPI	Internet Banking	Success	05-06-2013 00:00:00
International Account Transfer	Internet Banking	JAYACORPI	Internet Banking	Success	05-06-2013 00:00:00
Line Limit Details	Internet Banking	JAYACORPI	Internet Banking	Success	05-06-2013 00:00:00

Field Description

Column Name	Description
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Column Name	Description
Transaction Name	[Display] This column displays the transaction name.
Channel User Id	[Display] This column displays the channel user ID.
Channel	[Display] This column displays the banking channel through which the user performs the transactions.
Status	[Display] This column displays the status of the user session.
Transaction Date	[Display] This column displays the date and time of the transaction.

4. Click the link on the items listed in the **Transaction Name** column to view the audit log in detail.

View Audit Log

5. This screen displays the audit log as per the selected criteria
6. Click the **Back** button to navigate to the previous screen.

12. Mail Box

The Mailbox option is an integrated communication system within the internet banking system for you to communicate with the bank and vice versa. It allows you to view all the notifications, alert messages and general messages sent by the bank; allows you to send messages to the bank and view the sent messages.

Like popular e-mail clients that you may have used, the Mailbox offers an Inbox - where you can view messages and notifications sent to you, a Send Message facility using which you can send messages to the bank and a Sent folder, which allows you to view all the sent items.

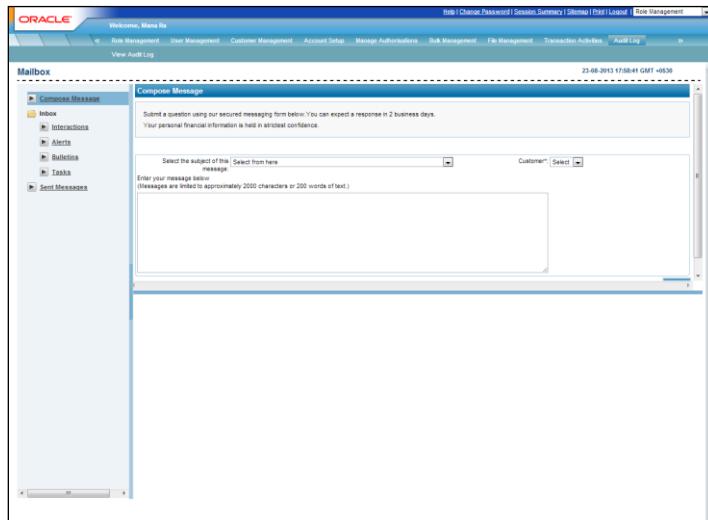
Mail Box functionality is subdivided into the following sub-sections:

- Viewing received messages (Inbox)
- Viewing sent messages (Sent Messages)
- Sending messages(Compose)

12.1. Viewing Received Message

The Inbox folder stores all the bulletin messages sent to you. You can view the individual messages by clicking on the sender's name. The following procedure explains the steps to access Inbox and view a message stored within it.

Messages



1. Click the **Inbox** tab. The system displays following screen.

Messages Inbox



2. Click on **Sender** link to view the message. The system displays following screen.



12.2. Viewing Sent Message

The Inbox folder stores all the bulletin messages sent to you. You can view the individual messages by clicking on the sender's name. The following procedure explains the steps to access Inbox and view a message stored within it.

Messages

1. Click the **Sent** Messages tab. The system displays following screen.

Message_Id	Subject	To	Customer_Id	Sent	Expires
912287905253735	Other Queries	Loans Department	PA1006468	05-06-2013 00:00:00	23-01-2014 00:00:00
87218222253734	Demand Draft and Cheques	Accounts Department	PA1006468	05-06-2013 00:00:00	23-01-2014 00:00:00
1300606127253733	Demand Draft and Cheques	Accounts Department	PA1006468	05-06-2013 00:00:00	23-01-2014 00:00:00
130556272253741	Demand Draft and Cheques	Accounts Department	PA1006468	05-06-2013 00:00:00	23-01-2014 00:00:00
121327691253740	Demand Draft and Cheques	Accounts Department	PA1006468	05-06-2013 00:00:00	23-01-2014 00:00:00

 The status bar at the bottom of the screen shows the date and time as '23-08-2013 16:09:06 GMT +0530'."/>

2. Click on **Sender** link to view the message. The system displays following screen.

Messages Sent

Message_Id	Subject	To	Customer_Id	Sent	Expires
912287905253735	Other Queries	Loans Department	PA1006468	05-06-2013 00:00:00	23-01-2014 00:00:00
87218222253734	Demand Draft and Cheques	Accounts Department	PA1006468	05-06-2013 00:00:00	23-01-2014 00:00:00
1300606127253733	Demand Draft and Cheques	Accounts Department	PA1006468	05-06-2013 00:00:00	23-01-2014 00:00:00
130556272253741	Demand Draft and Cheques	Accounts Department	PA1006468	05-06-2013 00:00:00	23-01-2014 00:00:00
121327691253740	Demand Draft and Cheques	Accounts Department	PA1006468	05-06-2013 00:00:00	23-01-2014 00:00:00

 Below the table, a detailed message view is shown with the following information:

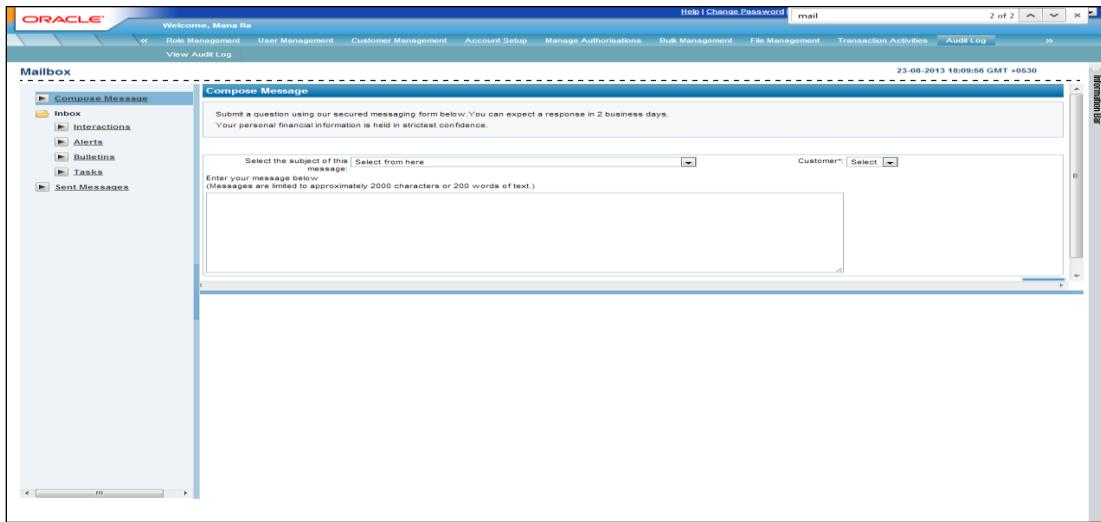
From: Maria Ra	Date: 23-08-2013 16:03:41
To: Loans Department	Expires: 23-01-2014 00:00:00
Customer: PA1006468	Channel: FCDB
Subject: Other Queries	

 The status bar at the bottom of the screen shows the date and time as '23-08-2013 16:09:06 GMT +0530'."/>

12.3. Sending Messages

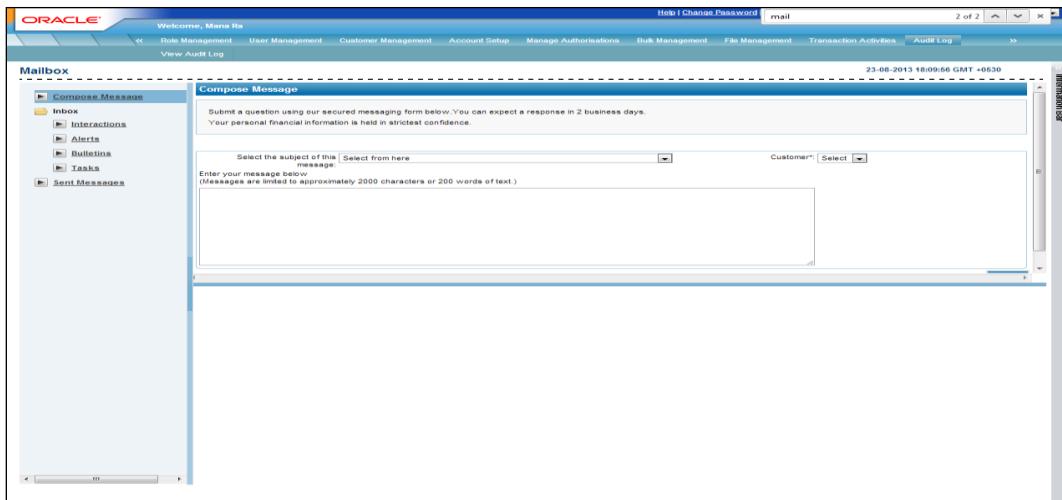
To communicate with the bank authorities, the Mailbox offers a message sending option. You can write about any problems that you may have faced, errors in the system, transactions that may have not completed and any other issues and address them to the bank. It is a very effective method of communicating with the bank.

Mailbox



1. Select an appropriate category for this message from the drop-down list adjacent to **Step 1: Select what this message is about.**
2. Select a subject for the message from the drop-down list adjacent to **Step 2: Select the subject of this message.**
3. Type the message in the message box.

Message Mailbox Compose



4. If you wish to be informed by e-mail when the bank replies to the message, select the **Send me an e-mail when my messages are answered** checkbox.
5. To send the message, click the **Submit** button. The system displays the following confirmation message.

Mailbox Message Compose Confirmation

